



25 January 2012

A meeting of the **CPP MANAGEMENT COMMITTEE** will be held in the on **WEDNESDAY, 1 FEBRUARY 2012 at 10:00 AM.**

## **AGENDA**

- 1. WELCOME/APOLOGIES**
- 2. MINUTES OF PREVIOUS MANAGEMENT COMMITTEE MEETING HELD ON 14 DECEMBER 2011(Pages 1 - 6)**
  - (a) MATTERS ARISING
- 3. SHARED SERVICES UPDATE - VERBAL**
- 4. CPP IMPROVEMENT PLAN, ROLES AND RESPONSIBILITIES(Pages 7 - 12)**
- 5. COUNCIL POLITICAL MANAGEMENT ARRANGEMENTS UPDATE - VERBAL**
- 6. NEW COMMUNITY PLAN/SOA(Pages 13 - 14)**
  - (a) CPP/SOA FINAL DRAFT (Pages 15 - 42)
  - (b) THEMATIC SUCCESS MEASURES (Pages 43 - 52)
- 7. COMMUNITY RESLIENCE**
  - (a) DISCUSSION - HOW WE COPE DURING AND AFTER THE RECENT SEVERE STORMS
- 8. FERRIES REVIEW - MOYA INGRAM/ROBERT POLLOCK(Pages 53 - 58)**
- 9. LOCAL AREA COMMUNITY PLANNING UPDATE(Pages 59 - 60)**
- 10. CPP BUDGET - TO FOLLOW**
- 11. CO-PRODUCTION CONFERENCE, REQUEST FOR FINANCIAL ASSISTANCE - LORNA ALQUIST(Pages 61 - 64)**

**12. CLD STRATEGY EVENT - FEBRUARY 9TH 2012**(Pages 65 - 68)

**13. MEETING DATES FOR 2012**

(a) CPP DATES (Pages 69 - 70)

(b) COUNCIL MEETING DATES (Pages 71 - 72)

**14. AOCB**

**15. DATE OF NEXT MEETING - WEDNESDAY 21 MARCH 2012**

**MINUTE of MEETING of ARGYLL AND BUTE  
COMMUNITY PLANNING PARTNERSHIP MANAGEMENT COMMITTEE  
14 December 2011**

**Held by video conference from several locations**

**Present:**

Jane Fowler	Argyll and Bute Council - Kilmory
Lynda Thomson	Argyll and Bute Council - Kilmory
Glenn Heritage	Third Sector Partnership - Kilmory
Iain Jackson	Argyll and Bute Council – Kilmory
Judy Orr	Argyll and Bute Council - Kilmory
Andrew Campbell	SNH – Kilmory
Douglas Cowan	HIE - Kilmory
Mark Wilson	Strathclyde Police - Dunoon
Eileen Wilson	Argyll and Bute Council - Helensburgh
Paul Connelly	Strathclyde Fire and Rescue - Helensburgh
Daniel Doherty	Strathclyde Fire and Rescue – Helensburgh
Gerry Wilson	Argyll and Bute Council – Helensburgh
Jonathan Price	Scottish Government - Edinburgh
Toria Fraser	Scottish Government - Inverness

**In attendance:**

Jan Brown	Argyll and Bute Council - Kilmory
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**Apologies:**

Shirley MacLeod	Argyll and Bute Council
Cleland Sneddon	Argyll and Bute Council
Derek Leslie (chair)	NHS Highland
Sally Loudon	Argyll and Bute Council

ITEM		ACTION
1.	<p><b>WELCOME</b></p> <p>Paul Connelly (Vice Chair), welcomed everyone to the meeting and noted the apologies</p>	
2.	<p><b>MINUTE OF PREVIOUS MANAGEMENT COMMITTEE MEETING HELD ON OCTOBER 2011 IN THE SCOTTISH NATURAL HERITAGE KILMORY</b></p> <p>The Management Committee agreed the minute as an accurate reflection of the meeting.</p> <p><b>MATTERS ARISING: All matters arising are dealt with in this meeting or have already been dealt with.</b></p>	

3.	<p><b>IT SUPPORT – GERRY WILSON/JUDY ORR</b></p> <p>Judy Orr gave the background to the presentation which explored the sharing of ICT opportunities between partners. Gerry Orr explained the benefits and advantages that could be afforded to partners by sharing resources in ICT.</p> <p>Paul Connelly thanked Judy and Gerry for their presentation which aroused interest from all partners.</p> <p>The Management Committee noted the presentation.</p>	
4.	<p><b>SOA ANNUAL REPORT – JANE FOWLER</b></p> <p>Jane Fowler presented the report which recommends that the Management Committee approve the A&amp;B SOA Annual Report 2010/11 for final submission to the Scottish Government.</p> <p>The report presents the progress being made by partners on delivery of the SOA and developments being made in partnership working to facilitate a more partner based approach to service delivery.</p> <p>Jonathan Price felt that the report should highlight more positive areas and increase the narrative making it more readable to the public rather than the Government by concentrating on a number of areas including effective engagement with citizens, targeting activities in light of local circumstances and CPP's impact on deployment of resources by partner bodies.</p> <p>Partners are asked to email partners today for approval and any extra items for inclusion, with the report being sent to Scottish Government next week.</p> <p><b>Action Point : Report emailed to partners with additions, comments and approval sent back by beginning of week beginning 19<sup>th</sup> December</b></p>	
5.	<p><b>SHARED SERVICES UPDATE – SALLY LOUDEN</b></p> <p>Jane Fowler gave a verbal update in Sally's absence. Office Rationalisation features large in the previous meetings with a large number of buildings not fit for purpose. Progress is being made with information being available on property assets. The focus has been on getting mechanisms in place to allow the sharing of buildings which facilitates partners being able to work more effectively together.</p> <p>The Management Committee noted the progress and would receive update</p>	

	reports in the future.	
6.	<p><b>CPP IMPROVEMENT PLAN – LYNDA THOMSON</b></p> <p>Lynda Thomson presented the report and recommends that the Management Committee note the progress being made and agrees to a finalised action plan coming to the next meeting on the 1<sup>st</sup> February 2012. Members are asked to make sure that any proposals that need to be included are with the Improvement and Organisational Department as soon as possible for inclusion.</p> <p><b>Action Point: All measures to be included to be with Lynda Thomson by 16<sup>th</sup> January 2012</b></p>	Lynda Thomson
7.	<p><b>NEW COMMUNITY PLAN/SOA – EILEEN WILSON</b></p> <p>Eileen Wilson presented the report and recommends that the Management Committee approve the content of the plan and agrees the launch of the new SOA/CP will be launched at the Full Partnership in February 2012. The management Committee discussed the proposed plan and felt that there was not enough on Health issues.</p> <p>The Management Committee agreed to the recommendations with the addition of more information on Health Services.</p> <p><b>Action Point: Final draft of CP/SOA to be presented at Management Committee meeting on the 1<sup>st</sup> of February 2012.</b></p>	
8.	<p><b>CP/SOA LAUNCH EVENT</b></p> <p>Jane Fowler lead the discussion how to launch the new CP/SOA.</p> <p>The Management Committee decided to launch the CP/SOA at the Full Partnership Meeting on the 15<sup>th</sup> February 2012.</p>	
9.	<p><b>THIRD SECTOR PARTNERSHIP – GLENN HERITAGE</b></p> <p>Glenn Heritage presented the paper and recommends that the Community Planning Partnership agree and approve the revised membership of Third Sector Partnership of ABSEN, Argyll Voluntary Action and Islay &amp; Jura CVS as the third sector interface and third sector support for Argyll &amp; Bute on a permanent basis.</p> <p>The Management Committee discussed the points raised by the paper and</p>	

	<p>agreed to accept the recommendation.</p> <p><b>Action Point: The Management Committee accepts the recommendation.</b></p>	
10.	<p><b>COMMUNITY RESLIENCE – JANE FOWLER</b></p> <p>Jane Fowler told the Management Committee that the Scottish Government had issued guidance for communities on it's website Ready Scotland <a href="http://readyscotland.org">http://readyscotland.org</a> and asked the management Committee to recommend LACPGs consider the guidance and cascade the information through their partner networks to ensure communities have the ability to respond together during bad weather.</p> <p>The Management Committee discussed options and agreed to arrange a meeting .</p> <p>The Management Committee agreed the recommendation</p>	
11.	<p><b>EFQM/PSIF ASSESSOR RESOURCE SHARING – LYNDA THOMSON</b></p> <p>Lynda Thomson presented the paper and recommended that the Management Committee agree to share information about EFQM?PSIF Assessor resources that are available with a view to sharing EFQM Assessors across the partnership.</p> <p>An update had been emailed to all partners.</p> <p>The Management Committee noted the paper.</p>	
12	<p><b>ABRA UPDATE – AUDREY MARTIN</b></p> <p>Jane Fowler presented the paper in Audrey's absence.</p> <p>The Management Committee are recommended to note the progress of ABRA to date, including the key topics and issues identified throughout the meetings to date and the actions being progressed</p> <p>The Management Committee noted the progress</p>	
13	<p><b>LACPGS UPDATE – IAIN JACKSON</b></p> <p>The Management Committee are recommended to note the progress across all areas.</p> <p>There has been steady progress although there are still some areas for</p>	

17.	<p>concern. Each group is still committed to making community planning work in the region.</p> <p><b>DATE OF NEXT MEETING</b></p> <p>MAKI has problems with the one size fits all and the group will have more discussions on this issue.</p> <p>The next meeting will be on Wednesday the 1<sup>st</sup> February 2012</p> <p>The Management Committee noted the progress being made</p>	
14.	<p><b>THEMATIC GROUP UPDATE</b></p> <p>(a) SOCIAL AFFAIRS – CLELAND SNEDDON The Management Committee noted the report.</p> <p>(b) ECONOMY – DOUGLAS COWAN The report noted that Dunoon and Bute has the highest unemployment in the Highlands and this is a significant issue in the area. It was agreed that this issue should be looked at in more detail. Partners agreed to participate in further discussions. There have been significant problems in recruiting people in the care sector. Glenn Heritage said that there was some work being done with the Community Fund on unemployment.</p> <p>(c) ENVIRONMENT – ANDREW CAMPBELL Andrew Campbell recommended that the Management Committee look at a video on U Tube which looked at widespread issues in the area. The Management Committee noted the report.</p> <p>(d) THIRD SECTOR PARTNERSHIP – MARGARET FYFE Glenn Heritage gave the report in the absence of Margaret. The Management Committee noted the report</p>	
15	<p><b>MEETING DATES FOR 2012</b></p> <p>Any clashes with dates should be intimated to Jan Brown. A list of Council meetings would be prepared and passed round for information.</p>	
16.	<p><b>AOCB</b></p> <p>No other business</p>	

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**Argyll and Bute Community Planning Partnership****Management Committee**  
**Date: 1<sup>st</sup> February 2012**

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**Title: Community Planning – Self Assessment– Roles and Responsibilities**

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**1. SUMMARY**

- 1.1. Following on from the CPP self assessment and as a result of a meeting between relevant Argyll and Bute Council Service heads, we (Community Planning) have been asked to pull together a document to clarify roles and responsibilities for those involved across all levels of Community Planning.
- 1.2. As evidenced in the findings of the self-assessment there is also a need to identify a joint approach to supporting the overall structure.
- 1.3. One suggestion is that this could take the form of a group that brings together those of us from the different Council departments that all have roles to play in supporting community planning.
- 1.4. The Council's Senior Management Team have been asked to agree the formation of a Community Planning Support Officers Group.
- 1.5. The purpose of the group would be to
  - ensure that there is a co-ordinated approach to developing plans (strategic and local), agenda setting, timescales, community engagement, reviewing performance, etc..
  - make best use of the resources available.
  - discuss overall CPP development needs and identify Council approach.
  - ensure consistent communication across the partnership.
  - identify opportunities for more collaborative approach.
- 1.6. The group would need to meet at times to fit with the schedule of CPP meetings, as these meeting are spread across the calendar the best way to ensure full support would be to meet monthly.

**2. RECOMMENDATIONS**

- 2.1. The Management Committee is asked to read the attached document (Roles and Responsibilities) with a view to approving structure descriptions or recommending changes.

For further information, please contact:

Jane Fowler, Head of Improvement and HR, 01546 604466

Name	Membership	Role	Way of working / support	Partner organisations role	Role of chair	Individual members roles
<b>Full Partnership</b>  <b>has responsibility for the strategic direction of community planning in Argyll and Bute.</b>	All partners	<p>provide strategic direction for the partnership</p> <p>responsible for progress of community planning in Argyll and Bute at strategic and local level</p> <p>responsible for funding that is allocated to the partnership and monitoring any joint budgets</p> <p>responsible for reporting to and feeding back to the Scottish Government</p> <p>agrees priorities for the partnership taking cognisance of views from thematic and local cp groups and national priorities</p> <p>reviews and agrees the Community Plan/SOA</p> <p>responsible for monitoring and evaluation of community planning in Argyll and Bute</p> <p>delegates action/decision to other groups in the partnership as appropriate</p> <p>to ensure that ALL work by partners is carried out in accordance with the principles of community planning and the National Standards for Community Engagement</p>	<p><b>Way of working</b></p> <p>Meets three times a year</p> <p>meetings conducted by the Chair, currently Leader of the Council</p> <p>ensure agendas and minutes are posted on modern.gov</p> <p><b>Support</b></p> <p>Supported by Argyll and Bute Council</p>	<p>to ensure appropriate representation at every Board meeting – must be able to provide resource and strategic commitment as required</p> <p>to ensure that a substitute is in attendance where the group member is unable to attend, and that said person is fully briefed</p> <p>to ensure handover/briefing is undertaken where the representative permanently changes</p>	<p>to convene and chair meetings</p> <p>to guide and draw discussion to a conclusion</p> <p>to ensure appropriate representation is provided from partners</p> <p>to ensure roles of groups and individuals in the partnership is fulfilled</p>	<p>responsible for promoting principle of community planning within their organisation</p> <p>liaise with their organisation's Executive representative</p> <p>act as a conduit within own organisation for agreed scope of activity</p> <p>seeks to provide appropriate resources from their organisation</p> <p>on an annual basis carry out review/self assessment of group and individual roles</p>

Name	Membership	Role	Way of working / Support	Partner organisations role	Role of chair	Individual members roles
<b>Management Committee</b>  Has responsibility for operational delivery across Aberdeenshire and for progress of work of community planning objectives. It also details the individual responsibilities of CP Executive members including actively contributing to work and keeping their Board member informed.	ABC NHS Strathclyde Police Strathclyde Fire & Rescue SNH HIE TSP	implements operational delivery of community planning at Argyll and Bute level  progresses work towards the agreed objectives  drafts the annual report on community planning and SOA  delegates work to and receives reports from the thematic groups and local groups  deals with issues where not able to be dealt with by the thematic groups or local groups  recommends action to the board  provides guidance to thematic groups and local groups when required  keeps abreast of national initiatives and good practice  to ensure that ALL work by partners is carried out in accordance with the principles of community planning and the National Standards for Community Engagement	<b>Way of working</b>  Meets every two months (6 meetings a year)  meetings conducted by the Chair, currently General Manager of Argyll and Bute CHP (NHS Highland)  ensure agendas and minutes are posted on modern.gov  <b>Support</b>  Supported by Argyll and Bute Council	to ensure appropriate representation at every Management Committee meeting  to ensure that a substitute is in attendance where the group member is unable to attend and that said person is fully briefed  to ensure handover/briefing is undertaken where the representative permanently changes	to convene and chair meetings  to guide and draw discussion to a conclusion	important role in promoting principle of community planning within their organisation  liaise with and inform their organisation's FP representative  act as a conduit within own organisation for agreed scope of activity  work to identify opportunities for community planning  work to progress agreed objectives  on an annual basis carry out review/self assessment of group and individual roles

Name	Membership	Role	Way of working / Support	Partner organisations role	Role of chair/theme lead	Individual members roles
<b>Thematic Groups</b> have the responsibility for progressing work against the theme	<u>Economy</u> HIE(lead) SE ABC ABSEN SDS Argyll College  <u>Environment</u> SNH (lead) ABC SEPA  <u>Social Affairs</u> ABC (lead) NHS TSP Strathclyde Police Strathclyde Fire & Rescue  <u>Third Sector and Communities</u> ABC TSP HIE NHS Strathclyde Police Strathclyde Fire & Rescue	to work collaboratively and lead on the theme  to keep abreast of national, international, local matters and initiatives and of best practice in relation to theme  to keep abreast of, and analyse data, evidence, feedback from community in relation to theme  to identify opportunities for joint working  to keep an overview of all related partnerships, strategies and plans  to provide strategic direction to all partners with regards to the thematic area  to project manage and monitor progress towards key strategic objectives and targets  to disseminate information and best practice to Local Community Planning Groups, the Management Committee and the Full Partnership  to ensure that ALL work by partners is carried out in accordance with the principles of community planning and the National Standards for Community Engagement  to report to Management Committee and Full Partnership as appropriate	<b>Way of working</b>  Meet four times a year  hold virtual meetings/discussions/share information as required  ensure agendas and minutes are posted on modern.gov  on an annual basis, carry out review/self assessment  <b>Support</b>  Supported by Argyll and Bute Council	to ensure that thematic group members are given sufficient resources, time and empowerment to fulfil the role  to ensure that a substitute is in attendance where the group member is unable to attend and that said person is fully briefed  to ensure handover/briefing is undertaken where the representative permanently changes  to ensure that the whole scope of activity, relating to the theme, can be covered by thematic group member(s)	<b>Role of Chair</b>  to convene, chair, administer meetings  to instigate and guide virtual/online discussion and as necessary, draw such discussion to a conclusion and guide dissemination of information  to report to Community Planning Full Partnership  to ensure roles of group and individuals is fulfilled  <b>Role of Theme Lead</b>  to provide a strategic lead giving direction to all partners with regards to the thematic area  to report to Community Planning Management Committee and Full Partnership	keep abreast of matters relating to theme within agreed scope of personal remit  share information, alert thematic group members, Chair and Theme Lead to important issues  act as a conduit within own organisation for agreed scope of activity  on an annual basis carry out review/self assessment of group and individual roles

Name	Membership	Role	Way of working / Support	Partner organisations role	Role of chair/theme lead	Individual members roles
<b>Local Community Planning Groups</b>  have responsibility for ensuring that relevant community members in their area have the opportunity to attend each meeting and that steps will be taken to report on progress of the Local Community Planning to the area's residents in an appropriate and cost effective way.	to be determined by group but to be a minimum of:  Argyll and Bute Council (Customer Services) ABC – Elected Members Community Councils NHS TSP Strathclyde Police Strathclyde Fire & Rescue	to work collaboratively and lead community planning in the Area  to keep abreast of, and analyse data, evidence and feedback from the local community to identify community needs  to keep abreast of best practice and apply as appropriate  to identify opportunities for joint working  to develop, oversee the implementation, and monitor any agreed plan(s) for the Area  to establish, maintain, work with and support a network of community interests  to disseminate information and engage with community interests  to initiate, support and implement local (strategic) initiatives as appropriate  to ensure that locally all strategies are developed and implemented, and services designed and delivered, in accordance with the National Standards for Community Engagement  to report to Management Committee and Full Partnership as appropriate, including feedback and issues from the community	<b>Way of working</b>  Meet four times a year  hold virtual meetings/discussions/share information as required  ensure agendas and minutes are posted on modern.gov  be open and transparent and promote Community Planning  on an annual basis, carry out review/self assessment  <b>Support</b>  Supported by Argyll and Bute Council	to ensure that LACPG members are given sufficient resources, time and empowerment to fulfil role  to ensure that a substitute is in attendance where the group member is unable to attend, and that said person is fully briefed  to ensure that the whole scope of activity in the Area can be covered by Local Area Community Planning Group Member(s)	to convene, chair, administer meetings  to ensure roles of group and individuals is fulfilled	share information, alert group members to important issues  act as a conduit within own organisation for agreed scope of activity  identify and promote opportunities for joint working  generally promote Community Planning to all  on an annual basis carry out review/self assessment of group and individual roles

Name	Membership	Role	Way of working / Support	Partner organisations role	Role of chair/theme lead	Individual members roles
<p><b>CPP protocols for dealing with issues arising from Local Area Community Planning Groups</b></p> <p>The Argyll and Bute Community Planning Partnership structure allows maximum delegation. Decisions will only be taken at Full Partnership level if they fall outwith the remit of the Management Committee, Thematic Groups or Local Area Community Planning Groups.</p> <p>The following protocols, therefore, offer guidance on how to proceed when an <u>issue is raised at Local Area Community Planning Group (LACPG) level</u>, but cannot be successfully dealt with at that level.</p> <ul style="list-style-type: none"> <li>• LACPGs should first try to establish which thematic group(s) that the issue is relevant to</li> <li>• The issue should then be reported to the <b>relevant Community Planning Support Officer</b> who will make contact with the appropriate Theme Leads</li> <li>• The CP Support Officer should also contact the other LACPGs to see if they have a similar issue.</li> </ul> <p>(The CP Support Officer can record the issue, liaise with the Thematic Leads/Thematic group members and ensure that a response is promptly agreed and given. This also allows the CP Support Officer to keep an overall view of the issues arising.)</p> <ul style="list-style-type: none"> <li>• A timescale will be identified within which the LACPG should expect a response to their issue.</li> </ul> <p>This should take into account the reality that the issue may need to be dealt with by electronic networking, if an actual theme forum meeting is not immediate.</p> <p><u>If the issue cannot then be dealt with at Theme Group level:</u></p> <ul style="list-style-type: none"> <li>• The issue will then be put to the Community Planning Management Committee with the same conditions and timescale as above.</li> </ul> <p><u>If the issue cannot then be dealt with at Management Committee Level</u></p> <ul style="list-style-type: none"> <li>• The issue will then be put to the Community Planning Full Partnership with the same conditions and timescale as above.</li> </ul>						

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**Argyll and Bute Community Planning  
Partnership**

**Management Committee**  
**Date: 1<sup>st</sup> of February 2012**



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**Title: Community Plan and Single Outcome Agreement 2012-13 and  
Thematic Success Measures 2012-13**

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**1.0. Introduction**

- 1.1. The Community Planning Partnership is launching a combined Single Outcome Agreement/ Community Plan (SOA/ CP) in April 2012. This will be a one year document.

**2.0. Recommendations**

- 2.1. That the Management Committee approves the final draft of the plan. Agenda Item 6a)
- 2.2. That the Management Committee agrees that the new SOA/ CP will be publicly launched by the full partnership on the 15<sup>th</sup> of February 2012.
- 2.3. That the Management Committee approves the proposed success measures. (Agenda Item 6b)

**3.0. Detail**

- 3.1. The management committee approved the new draft format, design and content of a combined single outcome agreement/ community plan at the meeting in August 2011.
- 3.2. Agenda item 6a shows the final draft of the Community Plan / Single Outcome Agreement.
- 3.3. Agenda item 6b shows the final table of proposed success measures under the CPP thematic headings.

**4.0. Conclusion**

- 4.1. The CPP continues to develop its practice through self assessment and effective planning and performance management. The new SOA/ CP provides a clearer message about the vision and purpose of community planning in Argyll and Bute and identifies successes and areas of performance that will be monitored for the duration of the new plan.

Jane Fowler, Head of Improvement and HR  
23<sup>rd</sup> November 2011  
Appendix Insert final draft of plan

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Argyll and Bute  
**Community Plan**  
and Single Outcome Agreement  
**2012-2013**

produced by the Argyll and Bute Community Planning Partnership

Nì sinn le chèile gach nì a tha nar comas  
Realising our potential together



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### Argyll and Bute Community Planning Partnership is committed to promoting equality

#### Key Principles:

- no-one is disadvantaged because of their race or ethnic origin, disability, gender, age, sexual orientation, or religion and belief
- the differences between people are valued and good relations between groups are promoted
- people are treated fairly and with equal respect
- informed assessments are made on the impact of policies and services
- people are involved in the decisions that affect them and encouraged to participate in public life





## Foreword

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### Foreword from Chair of CPP and Management Committee.

As Chairs of the Argyll and Bute Community Planning Partnership and Management Committee, we are delighted to introduce this new Community Plan and Single Outcome Agreement that brings together our joint priorities for service delivery in Argyll and Bute.

This is an important time for the public sector, when joint working, cooperation and collaboration is essential to making sure that quality services continue to be delivered efficiently to the people of Argyll and Bute in what is a highly challenging financial environment facing the public and voluntary sectors. From the strategic issues around the integration of health and social care to the local issues of community development and individual volunteering, we all have an important role to play. This document sets out the framework and the priorities for us all to deliver together.



Cllr Dick Walsh



Derek Leslie

Our focus continues to be on the four main themes that are central to Argyll and Bute: the Economy, Social Affairs, the Environment and our Communities and 3<sup>rd</sup> Sector. As partners, we are delivering on many important and exciting service improvements, with investment in our towns through the £30m CHORD Programme and the development of significant renewable energy hubs, working closely with communities through the Argyll and Bute Renewables Alliance. We are clear that the economy is a key driver for ensuring that our communities and our young people have a strong and sustainable future. Our agenda for taking early action to support people at risk in our communities is also a clear priority, ensuring that our health, education and social care services are closely aligned.

In these challenging times, effective partnership working is fundamental and this Plan sets out a clear path for us to take together.

**Councillor Dick Walsh**, Argyll and Bute Council, Chair of the Community Planning Partnership

**Derek Leslie**, General Manager, Argyll and Bute Community Health Partnership, Chair of the Community Planning Management Committee



## 1: Introduction

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**Community Planning is a process whereby public agencies and other key stakeholders work together to deliver better services and, through representation and participation, involve people and communities in the decisions that affect them most.**

The **Scottish Government** and **Argyll and Bute Community Planning Partnership** entered into a new relationship with the Concordat agreed in November 2007. An agreement based upon mutual respect and commitment to shared objectives. The **Single Outcome Agreement** was at the core of that new relationship and reflected the spirit of partnership working in Argyll and Bute. Argyll and Bute's first Single Outcome Agreement was agreed with the Scottish Government in August 2009 and covered three years, from 2009 to 2012, highlighting outcomes to be achieved in that period.

This combined **Community Plan** and **Single Outcome Agreement 2012-2013** will bridge the one year from the end of the Single Outcome Agreement period to the end of the current Community Plan timeframe. This one year plan will continue to ensure that Argyll and Bute contributes to the delivery of the Government's 15 national outcomes and delivers better outcomes for our communities.

The **Argyll and Bute Community Planning Partnership** is focused on what residents have told us is most important to them. This one year combined Community Plan and Single Outcome Agreement sets out the overall direction and vision for the area until 2013 together with our approach to the main issues that face Argyll and Bute. All the partners are committed to this one year plan and each partner has reflected the key issues in their own plans as appropriate.

### Delivery through Partnership

The Argyll and Bute Community Planning Partnership is responsible for delivering the Community Plan and Single Outcome Agreement (SOA). This combined plan will be monitored through the Community Planning Partnership's Thematic Groups and by the Management Committee, making sure that the Community Planning Partnership delivers outcomes.

The vision for community planning in Argyll and Bute is:

#### **Realising Our Potential Together**

The core values underpinning this vision are that:

**We involve and listen to our customers and communities**

**We take pride in delivering best value services**

**We are open, honest, fair and inclusive**

**We respect and value everyone**

### Consulting Communities

Through the Argyll and Bute Citizens' Panel and local consultation events the CPP asks about issues affecting communities. Last year you told us that you wanted front line services protected and savings should be made in non essential functions such as travel, subsistence, venue hire and advertising and that there should be increases in fees and other charges. You also told us that more money needed to be spent on our roads and as a result of that an additional £15m was committed over three years.



## 2: Local Context

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### About Argyll and Bute

Argyll and Bute is an area of outstanding beauty and varied geography stretching from the main urban area of Helensburgh in the east to the island of Tiree in the West.



The area's population of 89,200 is spread across the second largest local authority area in Scotland and has the third sparsest population density, with an average population density of just 0.13 persons per hectare. Seventeen per cent of Argyll and Bute's population live on Islands. Forty-five per cent live in settlements of 3,000 or more people; conversely, 55 per cent of Argyll and Bute's population live in settlements smaller than 3,000 people, or outwith settlements altogether. 80 per cent of Argyll and Bute's population live within one kilometre of the coast.

Argyll and Bute has 25 inhabited islands, including Bute, Islay, Jura, Mull, Iona, Coll and Tiree, more than any other local authority in Scotland. The area is also home to Loch Awe (at 41 kilometres, the longest freshwater body in Britain) and several long sea lochs, which bisect the landscape.



The importance of the natural environment is indicated by the 120 Sites of Special Scientific Interest that have been designated within the area. Combined, these cover almost ten per cent of Argyll and Bute's land area. Additionally, almost thirty per cent of the Loch Lomond and the Trossachs National Park area falls within the area.

#### The People

The changing demographic profile of the area presents one of the area's greatest challenges. Over the twenty-five year period from 2008, the proportion of 0-15 year olds is projected to fall by almost 14%, working age population by almost 14%, and the proportion of the population of pensionable age to increase by 20%. Average gross weekly pay for fulltime workers is lower in Argyll and Bute than in Scotland (£470.20, compared to a Scottish average of £486.90). An estimated 15 per cent of jobs in Argyll and Bute are tourism-related. This compares to 9 per cent of Scottish jobs. Service sector jobs account for 86 per cent of all employee jobs in Argyll and Bute, compared to 82 per cent across Scotland. Thirty-four per cent of employee jobs in Argyll and Bute are in 'public administration, education and health'. This compares to 32 per cent for Scotland.

#### Our challenges

The key challenges we face relate to:

- **our geography** – a highly rural area with many small communities, often separated by water. Access to the area and to key services are perennial challenges
- **changing population** – with more extremes than most of Scotland and the differences are getting greater we face increasing costs and challenges to deliver services to older people and the need to encourage young people to move to the area so that our economy can grow
- **people on the fringe** – many of our communities are very isolated and risk collapsing as population changes take affect alongside urban communities where deprivation can create real hardships
- **the financial pressure on public services** as we have to find efficiencies for services directed to communities that are costly to support

## 2: Argyll and Bute Community Planning Partnership

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### The Argyll and Bute Community Planning Partnership

The Partnership was set up in 2001 to coordinate the delivery of services and other activities in Argyll and Bute to improve the quality of life and physical environment for residents and visitors to the area. The Partnership consists of a number of groups:

#### The Full Partnership

-this is the body that provides the governance – the overall leadership and representation to ensure that the different groups and organisations that make up the Partnership are focused on the community's priorities. It is chaired by the Leader of the Council, the person with the clearest democratic authority in the area.



#### The Management Committee

-this is the decision-making body for the Partnership. Partner organisations chair the Committee on a rotational basis.

The Management Committee meets every two months and brings together the organisations with the most significant influence on service delivery in Argyll and Bute.

The Management Committee ensures that the work of the Partnership has the leadership and capacity to do its job.

#### Thematic Groups

-these groups coordinate the activities of relevant members of the Partnership to ensure that the plan agreed by the Full Partnership is delivered. This plan sets out the community planning partnership's priorities under the 4 themes of:

Economy; Environment; Social Affairs and Third Sector and Communities.

#### Strategic Partnerships

-there are a number of strategic partnerships in Argyll and Bute helping deliver Community Planning outcomes.

#### Local Community Planning

-these local partnerships are made up of local representatives of Community Planning Partners and local communities.





### 3: CPP Themes and National Outcomes

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CPP Theme	National Outcomes
<b>Argyll and Bute Community Planning Partnership</b>	15—Our public services are high quality, continually improving, efficient and responsive to local people's needs.
 <b>Economy</b>	<p>1—We live in a Scotland that is the most attractive place for doing business in Europe.</p> <p>2—We realise our full economic potential with more and better employment opportunities for our people .</p> <p>3—We are better educated, more skilled and more successful, renowned for our research and innovation.</p>
 <b>Environment</b>	<p>10—We live in well designed, sustainable places where people are able to access the amenities and services they need.</p> <p>12—We value and enjoy our built and natural environment and protect it and enhance it for future generations.</p> <p>14—We reduce the local and global environmental impact of our consumption and production</p>
 <b>Social Affairs</b>	<p>3—We are better educated, more skilled and more successful, renowned for our research and innovation.</p> <p>4—Our young people are successful learners, confident individuals, effective contributors and responsible citizens.</p> <p>5—Our children have the best start in life and are ready to succeed.</p> <p>6—We live longer, healthier lives.</p> <p>7—We have tackled the significant inequalities in Scottish life.</p> <p>8—We have improved the life chances for children, young people and families at risk</p> <p>9—We live our lives safe from crime, disorder and danger</p>
 <b>3rd Sector and Communities</b>	<p>7—We have tackled the significant inequalities in Scottish life.</p> <p>11—We have strong, resilient and supportive communities where people take responsibility for their own actions and how they affect others.</p> <p>13—We take pride in a strong, fair and inclusive national identity.</p>



## 4: Economy

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We need our people to have the right skills and attitudes to seize opportunities. We need to ensure that our economy is diverse, dynamic and highly adaptable with the ability to attract people of all ages to live and work here.

Local Outcomes	National Outcomes
<p><b>CPP 1—</b> Argyll and Bute has more new businesses operating in the area, creating more jobs.</p> <p><b>CPP 2—</b> We have a skilled and competitive workforce capable of attracting employment to Argyll and Bute</p> <p><b>CPP 3—</b> We have contributed to an environment where existing and new businesses can succeed.</p> <p><b>CPP 4—</b> Our transport infrastructure adapts and develops to meet the social and economic needs of our communities.</p>	<p><b>1</b> We live in a Scotland that is the most attractive place for doing business in Europe.</p> <p><b>2</b> We realise our full economic potential with more and better employment opportunities for our people .</p> <p><b>3</b> We are better educated, more skilled and more successful, renowned for our research and innovation.</p>

### Key Strategic Documents

- **Scottish Government Economic Strategy**  
<http://www.scotland.gov.uk/Publications/2011/09/13091128/0>
- **ABC Economic Development Action Plan**  
<http://www.argyll-bute.gov.uk/business-and-trade/economic-development-action-plan>
- **Renewable Energy Action Plan**  
<http://www.argyll-bute.gov.uk/planning-and-environment/renewable-energy-action-plan>
- **Strategic Housing Investment Plan**  
<http://argyllcommunities.org/files/2011/08/LHS-Summary-Email-Version.pdf>
- **A&B Transport Outcome Report 2011/12**  
[http://www.spt.co.uk/wmslib/Documents\\_RTS/TORs/argyll\\_bute.pdf](http://www.spt.co.uk/wmslib/Documents_RTS/TORs/argyll_bute.pdf)
- **Argyll and Bute Development Plan**  
<http://www.argyll-bute.gov.uk/planning-and-environment/local-plan>
- **HIE Operating Plan 2011-14**  
<http://www.hie.co.uk/about-hie/news-and-media>
- **ABSEN Business Plan**  
<http://www.absen.org.uk/articles/article.php?sectionID=5&articleID=43>
- **Skills Development Scotland Strategy**  
<http://www.skillsdevelopmentscotland.co.uk/our-story/our-strategy.aspx>





## 4: Economy

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Selection of thematic success measures  
will be inserted once approved by Manage-  
ment Committee 1st February 2012

\*these are only a few of the success measures the CPP Economy Thematic Group uses. For a full list of all the Economic success measures visit [http://www.argyll-bute.gov.uk/  
community-life-and-leisure/thematic-groups](http://www.argyll-bute.gov.uk/community-life-and-leisure/thematic-groups)



## 4: Economy

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**CHORD** The Council is progressing well with its ambitious programme of regeneration in the five towns of **C**ampbeltown, **H**elensburgh, **O**ban, **R**othesay and **D**unoon (CHORD). Projects currently being implemented include Townscape Heritage Initiative's (THI) in Campbeltown and Rothesay and the Kinloch Road Regeneration project in Campbeltown. The plans to revitalise Helensburgh's town centre and esplanade should begin in early 2012. We are working to secure capital

funding for Rothesay Pavilion and continue to develop the business cases for the remaining projects within the programme, such as Dunoon and Oban.

The refurbishment of this prominent shopfront in Campbeltown has significantly enhanced the streetscape, bringing vacant floorspace back into use and creating employment.

Works included: Removal of existing board and reinstatement of left hand window; timber repairs to all windows; refurbishment of all doors to both elevations; removal of all redundant signage and cabling; redecoration of all elevations including render, windows, doors, and security bars. The works were completed in August 2011.



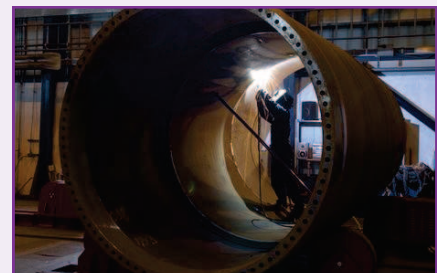
More information available at — <http://www.argyll-bute.gov.uk/content/chord-town-centre-regeneration-projects>

### Inward Investment - Kintyre

2012 will see the re-opening of the Royal and Ugadale hotels in Kintyre after extensive refurbishment by the US based Southworth Developments Group. This significant investment which is being supported by the European Regional Development Fund and grant assistance from Highlands and Islands Enterprise (HIE) to reflect its importance to the wider local economy will build on the success the Group has already had in establishing the international reputation of the Machrihanish Dunes golf course.



Kintyre's role as a centre for the renewables industry has been restored after a joint venture between Scottish and Southern Energy and Marsh Wind Technology acquired the former Skykon factory. Production of towers for the Clyde Wind Farm has now recommenced retaining 85 jobs at the plant in Campbeltown. To secure this investment HIE is providing funding of £3.4million and Argyll and Bute Council is committing up to £12million to upgrade Campbeltown port and local roads. The inclusion of the area in the National Renewables Infrastructure Plan opens up opportunities for the growth and development of supply chain businesses.





## 4: Economy

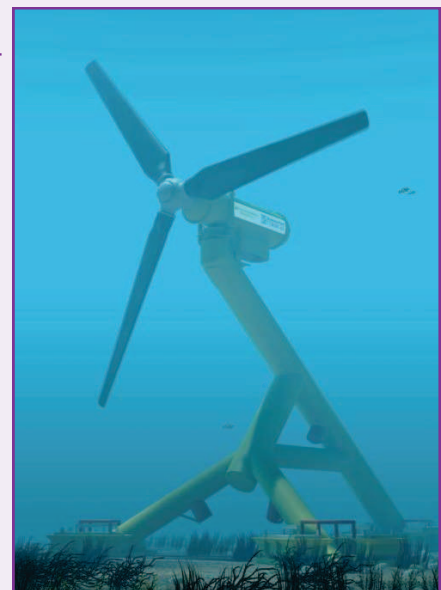
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### Argyll and Bute Renewables Alliance (ABRA)



The Argyll and Bute Renewables Alliance (ABRA) was developed from a key action identified in the REAP. ABRA brings together key partners including Argyll and Bute Council, Highlands and Islands Enterprise, Scottish Government, Marine Scotland, Scottish Power Renewables, Scottish and Southern Energy, Crown Estate Commission, Scottish Natural Heritage and Skills Development Scotland.

ABRA will ensure a strategic overview of renewable development, and a greater awareness of all the issues relating to this development across Argyll and Bute and Scotland, as well as assist with implementation of the REAP. Partners will identify options for coordinated and joined up discussions between public and private sectors, to allow for alignment of partner plans, objectives and future investment, to realise collective requirements in order to overcome barriers to development and maximise the opportunities presented by this industry, in order to achieve our vision as outlined by the REAP.



### Leader

**Leader** is part of the Scotland Rural Development Programme (SRDP). LEADER is a bottom - up method of delivering support for rural development. With an ethos of strong partnership working and community empowerment, the Argyll and the Islands LEADER Local Action Group continues to fund new and innovative projects to support sustainable, community-based development and

growth of rural communities throughout the area.

In a time of economic uncertainty and despite the reduced availability of match funding, our communities continue to show innovation and drive to progress the sustainability of our area. During April 2010 – March 2011, Argyll and the Islands LEADER partnership has successfully contributed £1,531,443 of grant funding to 57 projects, under the themes of Revitalising Communities and Progressive Rural Economy





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## 5: Environment



Argyll and Bute is an area of great natural beauty and diversity. We have huge natural potential for energy generation, food and drink, leisure and tourism. We need to develop the area further, whilst protecting and enhancing what makes it attractive.

Local Outcomes	National Outcomes
<p><b>CPP 5—</b> The places we live, work and visit are well planned, safer and successful, meeting the needs of our communities.</p> <p><b>CPP 6 —</b>We contribute to a sustainable environment.</p> <p><b>CPP 7—</b> The full potential of our outstanding built and natural environment is realised through partnership working.</p>	<p><b>10</b> We live in well designed, sustainable places where people are able to access the amenities and services they need.</p> <p><b>12</b> We value and enjoy our built and national environment and protect it and enhance it for future generations.</p> <p><b>14</b>We reduce the local and global environmental impact of our consumption and production.</p>

### Key Strategic Documents

- **Biodiversity Plan**  
<http://www.argyll-bute.gov.uk/news/2010/nov/local-biodiversity-action-plan-2010-2015>
- **Economic Development Action Plan**  
<http://www.argyll-bute.gov.uk/business-and-trade/economic-development-action-plan>
- **Renewable Energy Action Plan**  
<http://www.argyll-bute.gov.uk/planning-and-environment/renewable-energy-action-plan>
- **Strategic Housing Investment Plan**  
<http://argyllcommunities.org/files/2011/08/LHS-Summary-Email-Version.pdf>
- **ABC Corporate Management Asset Plan**  
Link?
- **Argyll and Bute Development Plan**  
<http://www.argyll-bute.gov.uk/planning-and-environment/local-plan>
- **Argyll and Bute Woodland and Forestry Strategy**  
<http://www.argyll-bute.gov.uk/woodland>
- **Scottish Natural Heritage Corporate Plan**  
<http://www.snh.gov.uk/docs/C226686.pdf>
- **Loch Lomond and the Trossachs National Park Plan**  
<http://www.lochlomond-trossachs.org/looking-after/corporate-plan/menu-id-891.html>
- **Scottish Rural Development Programme**  
<http://www.scotland.gov.uk/Topics/farmingrural/Agriculture/grants/SRDProot>
- **Core Path Plan**  
<http://www.argyll-bute.gov.uk/planning-and-environment/core-path-planning>
- **A&B Transport Outcome Report 2011/12**  
[http://www.spt.co.uk/wmslib/Documents\\_RTS/TORs/argyll\\_bute.pdf](http://www.spt.co.uk/wmslib/Documents_RTS/TORs/argyll_bute.pdf)



## 5: Environment

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Selection of thematic success measures  
will be inserted once approved by Manage-  
ment Committee 1st February 2012

\*these are only a few of the success measures the CPP Environment Theme Group uses.  
For a full list of all the Environment success measures visit <http://www.argyll-bute.gov.uk/community-life-and-leisure/thematic-groups>





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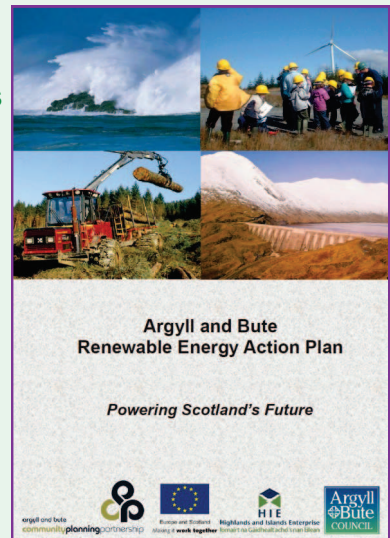
## 5: Environment

### Argyll and Bute Renewable Energy Action Plan



(CPP CP02: Sustainable Economic Assets – Maximise economic benefits from renewable energy sector; Agreement of 'Renewables Action Plan' for Argyll and Bute to promote economic development).

The Argyll and Bute Renewable Energy Action Plan (REAP), endorsed by the Executive Committee 12<sup>th</sup> August 2010, was developed from a key action in the Argyll and Bute Community Plan 2009-2013. The Renewable Energy sector is increasingly being recognised as a significant driver of Scotland's future economic success. The REAP recognises the potential of Argyll and Bute's abundant renewable resource, and provides a framework to facilitate a co-ordinated partnership approach in order to realise the potential of our sustainable economic assets, in contributing toward future economic development for Argyll and Bute and Scotland. It outlines our vision, and actions to achieve this, which seeks to ensure:



“Argyll and Bute will be at the heart of renewable energy development in Scotland by taking full advantage of its unique and significant mix of indigenous renewable resources and maximising the opportunities for sustainable economic growth for the benefit of its communities and Scotland.”

For more information on the Renewable Energy Action Plan visit - <http://www.argyll-bute.gov.uk/planning-and-environment/renewable-energy-action-plan>

### Wildlife Tourism

Wildlife Tourism is a growing part of the tourist industry in Argyll and Bute. As fishing and agricultural industries struggle, specialist sectors, such as whale-watching and sea eagle-watching, can attract tourists to our remote and rural areas, contributing to the local economy.



Marine and land based wildlife tourism is well-established on Mull and a range of trips are on offer to visitors, including those related to the Sea Eagle project.

Wildlife Tourism brings a range of social and economic benefits to the wider local community. Local boat operators, local food producers, accommodation providers and local artists are among some of those who benefit from people visiting the area, staying longer and spending more money. This is recognised in the Woodland and Forestry Strategy which seeks to further develop woodlands' contribution to tourism and recreation in Argyll and Bute.





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## 5: Environment

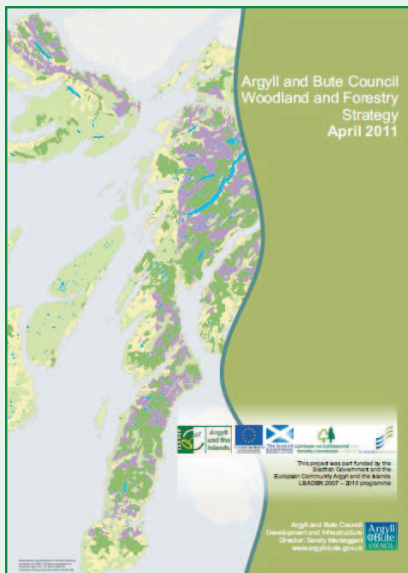
### Argyll and Bute Core Paths Plan

The Finalised draft of the Core Paths Plan was published in January 2011 and the Outdoor Access Team is now trying to resolve some of the 140 objections to Paths and Launching Points. It is expected that a Public Local Inquiry (PLI) into the remaining objections will be required during 2012. At present 981 miles of Core Paths, 172 Launching Points, 381 and miles of Aspirational paths will be included in the final Plan with this figure likely to rise following the PLI. Moving forward the team will start to survey the network and begin the process of prioritising future investment in path improvements. The initial priorities will be to ensure the safety of structures including bridges followed by the installation of signage and way markers.



For more information on the Core Path Plan visit - <http://www.argyll-bute.gov.uk/planning-and-environment/core-path-planning>

### Woodland and Forestry Strategy



Forests and woodland cover over 30% of the land area of Argyll and Bute, and as such, impact on many aspects of our lives.

The strategy provides an overall picture of the resource and its related issues. It sets out what we would like our woodlands to look like over the next 50 years in our area, and how we can make the most of them so that they contribute to our local economy, to the environment, our rich heritage, and to the quality of life for our communities and residents. It contains an Action Plan which is linked to Scottish Rural Development Programme funding.



The Argyll and Bute Woodlands and Forestry Strategy was commissioned by Argyll and Bute Council and Forestry Commission Scotland. Funding support was also given by Argyll and the Islands LEADER, and Scottish Enterprise.

For more information on the Woodland and Forestry Strategy visit - <http://www.argyll-bute.gov.uk/woodland>





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## 6: Social Affairs



We want to deliver the best services for our customers. To do this we need to have policies, protocols and processes that focus on our customers' needs. Our employees need to have the right skills and tools to do their jobs. We need to make the most of our resources by working with our partners to deliver services in a different way.

Local Outcomes	National Outcomes
<p><b>CPP 7</b> —Our children are protected and nurtured so that they can achieve their potential.</p> <p><b>CPP 8</b> —Our people are supported to live more active, healthier and independent lives.</p> <p><b>CPP 9</b> —We work with our partners to tackle discrimination.</p> <p><b>CPP 10</b> —Vulnerable children and families are protected and are supported in sustainable ways within their communities.</p> <p><b>CPP 11</b>—Our young people have the skills, attitudes and achievements to succeed throughout their lives.</p> <p><b>CPP 12</b>— The impact of alcohol and drugs on our communities, and on the mental health of individuals, is reduced.</p>	<p><b>3</b> we are better educated, more skilled and more successful, renowned for our research and innovation.</p> <p><b>4</b> Our young people are successful learners, confident individuals, effective contributors and responsible citizens.</p> <p><b>5</b> Our children have the best start in life and are ready to succeed.</p> <p><b>6</b> We live longer, healthier lives.</p> <p><b>7</b> We have tackled the significant inequalities in Scottish life.</p> <p><b>8</b> We have improved the life chances for children, young people and families at risk</p> <p><b>9</b> We live our lives safe from crime, disorder and danger</p>

### Key Strategic Documents

- **ABC Equality and Diversity Scheme**  
<http://www.argyll-bute.gov.uk/sites/default/files/Equality%20and%20Diversity%20Scheme.pdf>
- **Strategic Housing Investment Plan**  
<http://www.argyll-bute.gov.uk/service-information/community-and-culture>.
- **Integrated Children's Services Plan**  
<http://www.argyll-bute.gov.uk/social-care-and-health/integrated-childrens-service-plan-2009-2012>
- **Integrated Older People's Service Plan**  
<http://www.argyll-bute.gov.uk/council-and-government/corporate-plan-2011-2012>
- **ABC Education Services Plan**  
<http://www.education.ea.argyll-bute.sch.uk/admin/admin.asp>
- **Adult Protection Plan**  
<http://www.argyll-bute.gov.uk/social-care-and-health/adult-protection-committee>
- **Child Protection Plan**  
<http://www.argyll-bute.gov.uk/abcpcc>
- **Curriculum for Excellence Action Plan**  
<http://www.education.ea.argyll-bute.sch.uk/learn/teach/ace.asp>
- **More Choices More Chances / 16+ learning Choices**  
<http://www.scotland.gov.uk/Publications/2006/06/13100205/10>
- **Health Improvement Planning and Performance Group**  
[http://www.nhshighland.scot.nhs.uk/Meetings/ArgyllBute/Documents/6\(1\).3%20HIPPAG%20Appendix%201.pdf](http://www.nhshighland.scot.nhs.uk/Meetings/ArgyllBute/Documents/6(1).3%20HIPPAG%20Appendix%201.pdf)
- **Against Domestic Abuse / Violence Against Women Strategy**
- **Strathclyde Police**  
<http://www.strathclyde.police.uk/index.asp?locID=535&docID=-1>
- **Strathclyde Fire and Rescue**  
<http://www.strathclydefire.org/about-us/planning-and-performance.aspx>
- **A&B Transport Outcome Report 2011/12**  
[http://www.spt.co.uk/wmslib/Documents\\_RTS/TORs/argyll\\_bute.pdf](http://www.spt.co.uk/wmslib/Documents_RTS/TORs/argyll_bute.pdf)
- **Sport and Physical Activity Strategy**  
<http://www.argyll-bute.gov.uk/service-information/community-and-culture>.





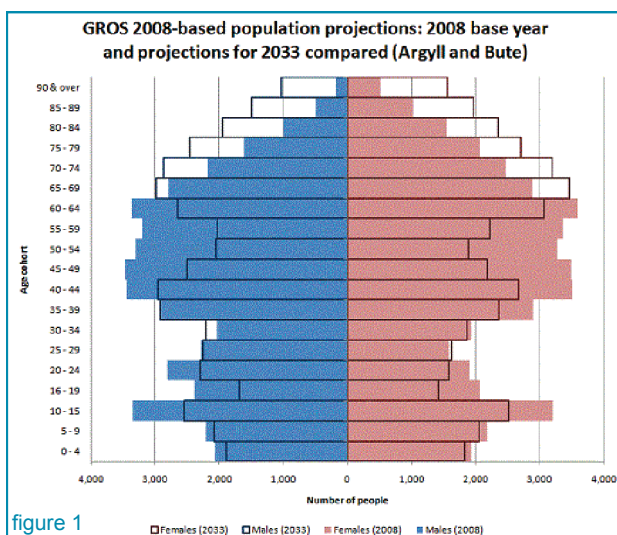
## 6: Social Affairs

### Research and Information

The Community Planning Partnership has access to many sources of demographic data and other statistical information. Population statistics and projections, in conjunction with other information, help the CPP to ensure services are delivered where they are needed and to plan for future changes in needs.

### Population Projections

Over the 2008-2033 period, the total population of Scotland is projected to increase from 5,168,500 to 5,544,410. However, the sub-national projections indicate that there will be regional variations within Scotland. Of the 32 Scottish Local Authorities, 19 are expected to show population growth and 13 – including Argyll and Bute – are expected to experience population decline.



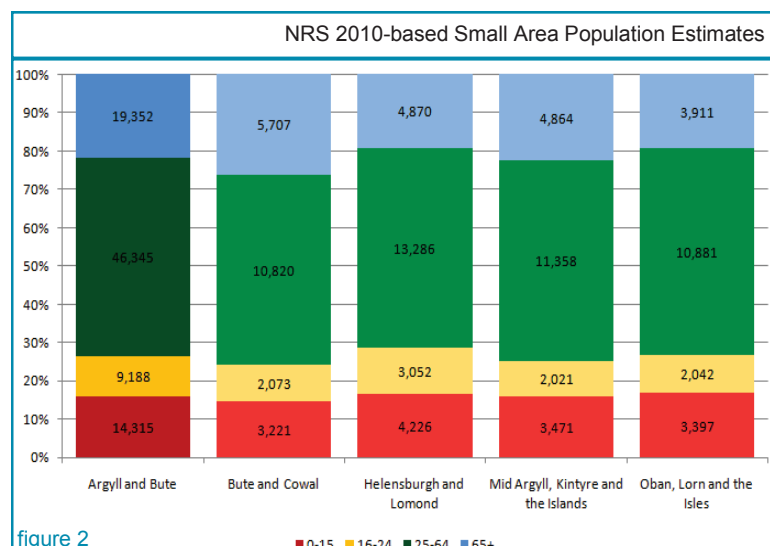
This graph (figure 1) shows the projections from 2008 to 2033.

As well as absolute population numbers in Argyll and Bute changing (falling from 90,500 to 85,383 over the projection period), the age profile of the population is expected to change, with proportions of 0 to 15s and working age populations decreasing, and the proportions of the pensionable-age population increasing

### Population by Area

This diagram (figure 2) shows the population breakdown for Argyll and Bute as a whole and also for the four administrative areas.

The age profiles of the different areas means that the needs will be different in each area. Knowing this information helps us to deliver services where they are needed.





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## 6: Social Affairs

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Selection of thematic success measures  
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\*these are only a few of the success measures the CPP Social Affairs Thematic Group uses.  
For a full list of all the Social Affairs success measures visit <http://www.argyll-bute.gov.uk/community-life-and-leisure/thematic-groups>



## 6: Social Affairs

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## 6: Social Affairs



aims to ensure that all in Scotland develop and skills they will learning and work. The knowledge, skills and attributes children and young people will develop will allow them to demonstrate four key capacities – to be successful learners, confident individuals, responsible citizens and effective contributors.

For more information on the Curriculum for Excellence visit - <http://www.education.ea.argyll-bute.sch.uk/learnteach/ace.asp>

### Curriculum for Excellence

Curriculum for Excellence aims to achieve a transformation in Education in Scotland by providing a coherent, more flexible and enriched curriculum from 3 to 18.

The curriculum includes all of the experiences that are planned for children and young people through their education. The 3-18 curriculum children and young people the attributes, knowledge need to flourish in life,



### 16+ Learning Choices

Under the Scottish Government policy 16+ Learning Choices, all young people across Argyll and Bute are guaranteed the offer of a place in post-16 learning. The policy is an integral part of Curriculum for Excellence and is central to facilitating the delivery of the national indicator for positive and sustained destinations post-16.

By staying in learning past their initial school leaving age, young people are increasing their opportunities to secure and sustain long-term employability. This helps to build capacity for the young person, their families and their local communities; and in turn supports Argyll and Bute's economic growth. Critically, the aim of 16+ Learning Choices is to prevent and help reduce youth unemployment.

16+ Learning Choices requires multi-agency collaboration across the local authority with robust systems and shared processes in order to provide the right learning and support for all young people.







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## 6: Social Affairs

### Argyll and Bute Strategic Housing and Communities Forum

Despite the continuing economic pressures the Strategic Housing and Communities Forum has continued to deliver an innovative and exciting housing programme.

Top priorities have been:

- to sustain housing development, and
- action to address fuel poverty

Housing developers in Argyll and Bute responded creatively to the Scottish Government's invitation to bid for funding from the Innovation and Investment Fund. 7 bids were successful securing £5m grant funding to deliver 137 homes over the next two years. Currently there are 172 homes on site. and next year will see the culmination of an innovative joint project between health, housing and



Castle Street, Rothesay

social work when the new Mull Progressive Care Centre in Craignure is completed.

Mull Progressive Care Centre under construction



Alienergy in partnership with the Council submitted a successful bid to the second round of Universal Home Insulation Scheme (uHIS) and secured £742k to improve draught proofing and insulation in homes across the

area. The project will contact 4500 households via direct mailings; door knock 3000 properties and deliver survey/advice visits to least 1134 of them.

For more information on housing in Argyll and Bute visit — <http://www.argyll-bute.gov.uk/housing>



New Parliament Place Campbeltown

at



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## 6: Social Affairs

### Safer Communities

In Argyll and Bute we believe that everyone has the right to be safe and feel safe in their communities. We are committed to creating and supporting safer and stronger communities – where we live, where we work, where we play – in which we all take responsibility for our actions and how they affect others.

This is led through the Community Safety Partnership, a Council led partnership that brings together representatives from the local authority, police service, fire and rescue service, health, education, other public sector interests and the third sector.

The Partnership works to reduce anti-social behaviour and fear of crime and to promote safer, more inclusive and healthier communities through a wide range of day-to-day services such as street scene officers, CCTV operations and diversionary activities for young people.



### Argyll and Bute Alcohol and Drug Partnership

The effects of alcohol and drug misuse lead to significant social and health impacts for the individual, for their families and for our wider communities. The Argyll and Bute Alcohol and Drug Partnership (ADP) works together to prevent and support recovery from the harmful use of alcohol and drugs. The Partnership comprises partners from the Council, health, police and the third sector to support national policy through the development of local strategies that deliver local outcomes for Argyll and Bute.

### Health Improvement in Argyll and Bute

A healthy population is essential for a flourishing Argyll and Bute. The Community Health Partnership makes a significant investment in preventative health improvement initiatives and via the community planning process supports a number of structures:

HIPPAG – the Health Improvement Planning and Performance Action Group is a partnership between the public and third sectors and is responsible for overseeing health improvement delivery across Argyll and Bute.

Health Improvement Fund - supports local health improvement projects. (Approximately £71k per annum).

Local Public Health Networks - made up of public and third sector partners and responsible for implementing health improvement initiatives.

#### Priorities for Health Improvement in Argyll and Bute

- Building and supporting capacity within all Community Planning Partners to deliver health improvement.
- Empowering individuals and communities to be healthy, for example, asset building on the resources and skills for health already present in communities.

Lifestyle interventions such as smoking cessation, alcohol brief interventions and mental health improvement.

For more information on health services in Argyll and Bute visit - <http://www.nhshighland.scot.nhs.uk/CHP/ArgyllandBute/Pages/ArgyllButeCHP.aspx>



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## 6: Social Affairs

### Health Services in Argyll and Bute

#### Health Services in Highland and Scotland have to change due to:

- Increasing elderly population and more people living with long term conditions for longer
- In some areas the health of people are not improving so we must address health inequalities
- Healthcare costs rising faster than our income
- High cost of new treatments

#### Seven key principles to shape future plans

1. Promoting good health, self care and independence
2. Quality service that is fair and affordable based on need and clinical evidence
3. More community-based with hospital beds for acutely ill and those needing specialist care
4. Joint working with local authority, voluntary and independent sector
5. Run by well-trained and flexible staff working to the top of their skills
6. Using modern facilities and technology to best effect. Services and offices across fewer sites
7. Ongoing re-design to remove waste and inefficiency with minimal overhead costs.

#### The impacts of change

1. More people will be looked after at home or close to home with more service in the community
2. Fewer people will need to be admitted to hospital as emergencies
3. People who do come into hospital will not need to stay in so long
4. Fewer hospital beds will be required
5. Fewer buildings will be needed
6. The make-up of the workforce will change with fewer staff required



### Telehealth in Argyll and Bute

Following a successful pilot of telehealth in Bute, Telehealth is currently being rolled out across Argyll and Bute. The pilot focused on people with COPD (Chronic obstructive pulmonary disease) on the island of Bute and successfully showed a reduction in admission to hospital for this group of patients, it also demonstrated an increase in well being.



Home Monitoring Pod

There are now home monitoring Pods in Bute, Cowal, Lochgilphead, Kintyre, Mull and Taynuilt, all focusing on home monitoring of COPD, heart failure and palliative care with support from a local community nurse. There are currently 36 home pods in Argyll & Bute with plan for a further 40. The equipment currently uses mobile phone signal, telephone line or broadband to send information gathered to a secure server

where it can be accessed daily by a community nurse.

With future developments in telehealth coming along the equipment will soon be able to support exercise and activity in the home and reduce social isolation.







## 7: Third sector and communities

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There are long distances between the places where we live, work and visit and some of our communities are very small. We need to find innovative ways of delivering services to make sure our communities are strong, resilient to change, fair and inclusive.

Local Outcomes	National Outcomes
<p><b>CPP15—</b> We work with our partners to tackle discrimination</p> <p><b>CPP16—</b>Our Third Sector and Community Councils have access to information and support, including training opportunities</p> <p><b>CPP 17—</b>Our partners and communities are able to be fully engaged in the way our services are delivered.</p> <p><b>CPP 18—</b>We engage with our partners, our communities and our customers to deliver</p>	<p><b>7</b> We have tackled the significant inequalities in Scottish life.</p> <p><b>11</b> We have strong, resilient and supportive communities where people take responsibility for their own actions and how they affect others.</p> <p><b>13</b> We take pride in a strong, fair and inclusive national identity.</p>

### Key Strategic Documents

- **ABC Equality and Diversity Scheme**  
<http://www.argyll-bute.gov.uk/sites/default/files/Equality%20and%20Diversity%20Scheme.pdf>
- **Community Engagement Strategy**  
<http://www.argyll-bute.gov.uk/sites/default/files/community-life-and-leisure/Community%20Engagement%20Strategy.pdf>
- **Against Domestic Abuse / Violence Against Women Strategy**  
Link?
- **Health Improvement Planning and Performance Group**  
[http://www.nhshighland.scot.nhs.uk/Meetings/ArgyllBute/Documents/6\(1\).3%20HIPPA%20Appendix%201.pdf](http://www.nhshighland.scot.nhs.uk/Meetings/ArgyllBute/Documents/6(1).3%20HIPPA%20Appendix%201.pdf)
- **3rd Sector Interface**  
<http://argyllcommunities.org/thirdsectorpartnership/>
- **ABSEN Business Plan**  
<http://www.absen.org.uk>



## 7: Third sector and communities

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Selection of thematic success measures  
will be inserted once approved by Management Committee 1st February 2012

\*these are only a few of the success measures the CPP Third Sector and Communities Group uses.  
For a full list of all the TS&C success measures visit <http://www.argyll-bute.gov.uk/community-life-and-leisure/thematic-groups>

## 7: Third sector and communities



### Argyll and Bute Local Services Initiative (ABSLI)

ABSLI is a partnership initiative bringing together Argyll and Bute Council, Argyll and Bute Social Enterprise Network, Argyll Voluntary Action, and Argyll & Bute Community Health, NHS.

ABSLI is investigating whether asset-based approaches to service innovation can help to sustain (and improve) services even during a time of cuts and increasing actual costs. It offers an opportunity for local practitioners to learn from practice, analyse risk factors and develop and support stakeholders to develop service models which meet the long term needs of communities.

The work is part of a Rural Development Community of Practice (CoP), which is supported by Carnegie UK Trust and Highlands and Islands Enterprise. The CoP enables activists, professionals and policy makers from across the UK and Ireland to support and learn from one other online and at face-face events.

The ABSLI was developed based on recommendations from the Argyll and Bute 'Harnessing the Potential of the Third Sector to Help Achieve Council Objectives Demonstration Project' (Demonstration Project.) This was established in 2008 following a meeting between the Council Leader and the Head of the Big Lottery Fund in Scotland. It is a record of the work that Argyll and Bute Council under-took to help develop and maintain sustainable communities, working jointly with community, voluntary and social enterprise organisations, collectively known as the Third Sector.



For more information visit - <http://fieryspirits.com/page/developing-rural-services>

### Third Sector Partnership

Argyll and Bute Third Sector Partnership is a partnership between the infrastructure support organisations of ABSEN (Argyll & Bute Social Enterprise Network), Argyll Voluntary Action and Islay and Jura CVS. Since its inception in March 2010, the Partnership has strengthened its representational role on a range of strategic community planning groups, including Social Affaris, Third Sector & Communities and CPP Management Committee. It has worked with its colleagues in Argyll and Bute Council and Health predominantly and in particular in the areas of community engagement.

The Partnership operates the third sector fora across 7 areas of Argyll and Bute and is involved in, amongst other initiatives, the Mental Health Improvement and Promotion Plan and the Reshaping Care for Older People plans. Through the fora we are able to link and communicate the views of the wider sector to our strategic partners.

We are all operating in very harsh times – our statutory partners are facing challenges which impact on staff and services and the third sector also has lost a number of staff, with more posts and services to be lost in the coming months. To survive, continue to deliver our core services and assure our communities of support we are working more closely than ever before, with a greater sense of understanding of each other than hitherto. We are stronger through greater understanding and have a vision which will take us into a future of better, smarter and more sharply focussed service delivery underpinned by working together in mutual respect and with a common goal.

For more information on the Third Sector Partnership visit - <http://argyllcommunities.org/thirdsectorpartnership/>



## 7: Third sector and communities

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### Better Community Engagement resource pack

This project set out to produce an easy-to-understand and easy-to-access resource pack that will enhance community engagement activities across Argyll and Bute. It was produced by, and for, local area Community Planning partners in Argyll and Bute.

This has been a good example of partnership work, involving in particular the Third Sector Partnership and NHS Highland working alongside Argyll and Bute Council.

The challenge was to produce a resource for Community Planning Partnership partners and community groups (such as Community Councils and Third Sector Fora) as an accessible online resource.



The final pack has practical exercises with easy-to understand instructions and graphics to encourage use. The pack was written for Local Area Community Planning Groups and the information it contains is aimed at these groups. It can be used by Local Area Community Planning Groups themselves when planning engagement activities or by individual Local Area Community Planning partners in relation to their own service provision.

For more information or to access the resource pack visit - link to follow

### HIE—Community Account Management

There are currently nine Community Account Management (CAM) areas in Argyll, with Local Development Officers (LDOs) being supported by HIE and Leader to develop and deliver community plans. These areas have been selected in conjunction with the CPP and are already demonstrating the value of having a dedicated local worker to implement projects on behalf of the community. The initial CAM areas (Jura, Coll and Cumbrae) completed community plans last year and have made significant progress towards the projects they encompass.



CAM Local Development Officers

The next six areas (Bute, Colintrave and Glendaruel, Colonsay, South Islay, Ross of Mull and Iona and Tiree) have now identified key projects within their community plans, ranging from a marketing strategy, pontoon projects, a community café and a web site. Argyll is now scoping out two new CAM areas in preparation for a potential second phase of funding, which could see new LDOs in post in early 2012.

Bute Community plan can be found at:  
<http://bclc.co.uk/documents/>

Tiree Community Plan can be found at  
[http://www.tireetrust.org.uk/index.php?option=com\\_content&task=blogcategory&id=43&Itemid=76](http://www.tireetrust.org.uk/index.php?option=com_content&task=blogcategory&id=43&Itemid=76)





## Other formats

If you would like a copy of this plan in another language or format, or if you require the services of an interpreter, please contact Argyll and Bute Community Planning Partnership on 01546 60\*\*\*\* or email [cpp.enquiries@argyll-bute.gov.uk](mailto:cpp.enquiries@argyll-bute.gov.uk)



## Community Plan / Single Outcome Agreement 2012/13 – Proposed Success Measures

Code	Outcome	Success measure	Target/timescale	Benchmark	Lead
<b>ECONOMY</b>					
CPP 01	<b>Argyll and Bute has more new businesses operating in the area, creating more jobs.</b>	Number of job outcomes	Targets for the Work Programme are to be negotiated with Working Links.		ABC
		Number of referrals from JobCentre Plus			
		No of business start ups supported	135 - March 2013	A benchmarking measure will be added as soon as the required start-up data is released from the Business Gateway national team.	ABC
		No of existing businesses supported	250 - March 2013	data is not available.	ABC
		No of social enterprises assisted to start up	30 – March 2013	20	TSP
		Number of account managed businesses supported	40 – March 2013		HIE
		Number of social enterprises supported to increase social impacts	15 – March 2013		HIE
		Jobs created within fragile areas	20 – March 2013		HIE
CPP 02	<b>We have a skilled and competitive workforce capable of attracting employment to Argyll and Bute</b>	Increase the number of adults achieving accredited learning outcomes through CBAL Community Based Adult Learning).	100 – March 2013		ABC
		Increase number of third sector staff upskilled to 220 by March 2013.	220 – March 2013	100 (national)	TSP
		Ensure personal confidence and development of individuals is improved through the delivery of 50 CBT based courses by March 2013.	50 – March 2013	30 (local)	TSP
		Increase the number of volunteers or course participants finding employment through gaining skills to 12 by March 2013.	12 – March 2013	8 (local)	TSP
		Deliver 8 accredited courses/workshops by March 2013.	8 – March 2013	12 (national)	TSP
		Deliver 28 unaccredited courses workshops by March 2013.	28 – March 2013	25 (local)	TSP
		Increase the number of adults achieving accredited learning outcomes through CBAL Community Based Adult Learning).	100		ABC
		No of people in employment and self employment rate (working age population, 16-64 years)	40,300 and 13.0%		ABC
		No of unemployed and long term unemployed	1,834 and 710		ABC
		Increase number of employability customers securing employment for 6months+	To be negotiated with Working Links		ABC

		No of adults achieving accredited learning outcomes through CBAL (Community Based Adult Learning)	100		ABC
		Increase number of third sector staff upskilled	220 – March 2013	100 (national)	TSP
		Personal confidence and development of individuals improved through CBT based courses	50 – March 2013	30 (local)	TSP
		No of volunteers or course participants finding employment through gaining skills	12 – March 2013	8 (local)	TSP
		Accredited courses/workshops delivered	8 – March 2013	12 (national)	TSP
		Unaccredited courses workshops delivered	28 – March 2013	25 (local)	TSP
CPP 03	We have contributed to an environment where existing and new businesses can succeed.	% CHORD full business cases complete	100% - 2012/13		ABC
		Grants awarded to LEADER projects in rural areas of Argyll and the Islands	£6.5m	no appropriate benchmarking data exists.	ABC
CPP 04	Our transport infrastructure adapts and develops to meet the social and economic needs of our communities.	Align roads N&E with corporate priorities re major planning applications	100%		ABC
		Roads asset capital & maintenance programmes in place	100%		ABC
		Roads asset management strategies - approved	100%		ABC
		Roads asset management strategies- complete	100%		ABC
		Integrated transport – school/local transport bus contracts	150		ABC
		All ferry timetables - % sailings as timetabled	Tbc		ABC
		% flights on schedule	Tbc		ABC
		Streetscene - % overall street cleanliness	74%		ABC
ENVIRONMENT					
CPP 05	The places we live, work and visit are well planned, safer and successful, meeting the needs of our communities.	% of category A water supplies to be improved to EC standards	64%		ABC
		Limiting climate change and adapting to its effects	Promote joint working initiatives to ensure co-operation (eg on the Carbon Reduction Commitment and public bodies' duties) Continuous process review annually at Env Theme group	Review A and B Dev Plan; Review and share Partners National/Regional plans	All Partners

		Protecting and improving the Scottish water environment	Ensure relevant local authority-driven plans/strategies eg development plans, biodiversity plans, open space strategies, green network priorities and the forthcoming flood management plans link to and reflect the 'no deterioration' and 'improvement' objectives of the river basin and area management plans, highlighting direct contributions that authorities are making.	Compare with SG targets	ABC/SEPA/LBAP/SEARS
		Maintain provision of ferry services MAKI/Islay/Jura	100%		ABC
		Maintain provision of ferry services OLI OBC Lismore/ Luing	100%		ABC
		% of building warrants responded to within 20 days	80%		ABC
		% of building warrants issued within 6 days	80%		ABC
CPP 06	<b>We contribute to a sustainable environment.</b>	Increase percentage of schools achieving Bronze Eco flag to 95% (91 flags).	95% (91 flags)	70% (national)	ABC
		Council reduces CO2 (projects)			ABC
		Reduction in Councils Carbon emissions. Target: 9.7% over 3 years	3 years	9.7%	ABC
		% utilisation of pool car		60%	ABC
		Reduce the average subsidy per passenger accessing council funded public transport			ABC
		No of tonnes of Biodegradable Municipal Waste to landfill		(5,250 - 2011)	ABC
		Increased Recycling ,composting and recovery rate for household waste	40% 11/12, 40%12/13	40%	ABC
		% of waste landfilled	60%	60%	ABC
		Reduction in travel costs	10%		ABC
		6 pilot sites on behalf of the Council - monitoring system in place (Habitat management)			ABC
CPP 07	<b>The full potential of our outstanding built and natural environment is realised through partnership working</b>	Fulfil and communicate the actions and outcomes in the Local Biodiversity Action Plan	LBAP via LBAP Officer will report annually on targets and actions in plan to Environmental Theme Group and engage with LACPGs during year	Benchmark against SG LBAP strategy and test communication using Citizen's Panel	LBAP
		SEARS partners and land managers to work together towards target of 95% of features on protected areas in favourable condition	SNH will report on progress on an annual basis currently c90%	95% (national target)	SNH/SEARS

		Implement Strategic Forestry Plan	Promote woodland creation and restructuring in accordance with the SFP which safeguards and enhances Argyll and Bute's productive woodland resource and strengthens the semi-natural woodland heritage	Against national woodland cover target (already exceeded in Argyll)	?
		Core paths plan adopted	December 2012	Unique to A&B No benchmark	ABC
<b>SOCIAL AFFAIRS</b>					
<b>CPP 08</b>	<b>Our children are protected and nurtured so that they can achieve their potential.</b>	Increase the percentage of care leavers with a pathway plan to 100%.	100%	100%	ABC
		Ensure the percentage of children on Child Protection Register (CPR) with a current risk assessment remains at 100%.	100%	100%	ABC
		Ensure the number of child protection repeat registrations remains at 0.	0	1	ABC
		Increase the percentage of children affected by disability receiving community based support to 80%.	80%	80%	ABC
		Decrease the number of unallocated cases after 5 working days to 50%.	50%	50%	ABC
		Increase the percentage of older people receiving care in the community versus residential care or NHS continuing care beds to 70/30%.	70% / 30%	65%/35%	ABC / NHS
<b>CPP 09</b>	<b>Our people are supported to live more active, healthier and independent lives.</b>	Increase the number of enhanced Telecare packages to 370.	370	325	ABC
		Increase the number of visits to Council Gyms per 1000 population to 125.	125	125	ABC
		Increase the number of visits to Council pools per 1000 population to 200.	200	200	ABC
		% of adults who smoke Source ScotPHO Health and Wellbeing Profile, published annually Proxy measure – NHS HEAT target for numbers of people supported to be smoke free one month after planned quit date	Reducing figure year on year.  7.5% of the smoking population (to include 40% from most deprived datazones)	21% in 2010	NHS
		% of adults with good or very good self perception of their health Source: Scottish Household Survey, published 2-yearly	76% or higher in 2012	76% in 2009 - 2010	NHS
		Self reported life satisfaction (Likert scale 0 – 10, 0 being very dissatisfied and 10 being extremely satisfied)) Source: Scottish Household Survey	Mean of 8.8 or higher in 2012	Mean 8.8 taken for Argyll and Bute from 2009-10 (baseline)	NHS



		Decreased gap in life expectancy between affluent and deprived communities	This is a long term target so proxy measures can be used such smoking cessation success in deprived communities.  Keep Well – community development eg numbers of partners actively engaged in Keep Well. Longer terms proxy measure – numbers of kw interventions delivered.		NHS
		Suicide rate Source: ScotPHO Health and Wellbeing Profile	In such a small sample size it is not appropriate to set a target as any increase or decrease will not be statistically significant. Proxy measures of training numbers and awareness activities and campaigns can be used instead.	Baseline from 2010 report Standardised rate per 100,000 population of 13.5	NHS
		Rate of common mental health problems Source: Scottish Health Survey (data available from 2012 onwards at health board level.			NHS
		The workforce and community members skilled in suicide awareness	All CP partners sending their staff on ASIST		NHS
CPP 10	<b>We work with our partners to tackle discrimination.</b>	% of adults with good or very good self perception of their health Source: Scottish Household Survey, published 2-yearly	76% or higher in 2012	76% in 2009 - 2010	NHS
		Self reported life satisfaction (Likert scale 0 – 10, 0 being very dissatisfied and 10 being extremely satisfied)) Source: Scottish Household Survey	Mean of 8.8 or higher in 2012	Mean 8.8 taken for Argyll and Bute from 2009-10 (baseline)	NHS
		75% of Community Planning Partners sign “See Me” pledge to reduce discrimination and stigma of mental health problems.	March 2013	Zero as of Dec 2011 (baseline)	NHS
		Increase the percentage of Children on the Child Protection Register (CPR) with no Change of Social Worker to 75%.	75%	60%	ABC
		Reduced discrimination of Lesbian, Gay, Bi-sexual and Transgender people	Work with partners to provide training on Lesbian, Gay, Bisexual and Transgender issues (this is a proxy measure)		NHS
CPP 11	<b>Vulnerable adults, children and families are protected and are supported in sustainable ways within their communities.</b>	GIRFEC Increase the percentage of Looked After and Accommodated Children (LAAC) in Care over 12 months with a Plan for Permanence to 75%.	75%	75%	ABC
		GIRFEC Increase the percentage of Community Childminders Receiving Good or Above in Care Inspectorate inspections to 100%.	100%	100%	ABC
		Reduce the number of people awaiting free personal care (FPC) within their homes 0-4 weeks to 0.	0	3	ABC
		Reduce the total number of delayed discharge clients within Argyll and Bute to 25.	25	32	ABC

		Increase the number of older people who are supported to live independently for longer through third sector interventions and support to 850.	850	750 (national)	TSP
		Increase the number of people engaged in activities and reporting improved mental health and well-being, over a minimum of 6 month period	850	600 (national)	TSP
CPP 12	Our young people have the skills, attitudes and achievements to succeed throughout their lives.	Curriculum for Excellence; basket of 7 indicators Increase the positive outcomes for pupils across Argyll and Bute.	100%	100%	ABC
		Increase the percentage of S6 students attaining 1 or more subjects at level 7 or better to 17%.	17%	(national average 15%)	ABC
		Increase the percentage of S5 students attaining 3 or more subjects at level 6 or better to 26%.	26%	(national average 26%)	ABC
		Increase the percentage of S5 students attaining 5 or more subjects at level 6 to 13%.	13%	(national average 12%)	ABC
		Increase the percentage of S6 students attaining 5 or more subjects at level 6 or better to 23%.	23%	(national average 23%)	ABC
		Increase the percentage of S5 students attaining 3 or more subjects at Level 6 to 26%.	26%	(national average 26%)	ABC
		Increase the percentage of S4 students attaining 5 or more subjects at Level 4 or better to 82%.	82%	(national average 78%)	ABC
		Increase the percentage of S4 students attaining 5 or more subjects at level 5 or better to 38%.	38%	(national average 35%)	ABC
		Ensure 3 school reviews are completed each quarter.	3 per quarter / 12 annually	12 annually	ABC
		Increase the percentage of school leavers going to a positive destination to 87%.	87%	89%	ABC
		Increase the number of young people accessing youth services to 4,000.	4,000.		ABC
		Increase the number of participants in activities that improve literacy and numeracy to 400 per year.	400.		ABC
		Increase the number of young people who are re-engaged with training or education following interventions from third sector to 30.	30	10 (local)	TSP
		Number of pupils receiving SHARE (Sexual Health and Relationships Education) training	Baseline currently being established but a short term measure would be for every school in Argyll and Bute to deliver SHARE		NHS
CPP 13	The impact of alcohol and drugs on our communities, and on the mental health of	Reduced incidence of hazardous alcohol consumption  NB Other CP partners might want to put proxy measures in here eg crime stats or numbers of young people referred to the Reporter		Proxy measure - number of Alcohol Brief Interventions (ABIs) delivered Target is 1066 for 2011/12	NHS

		Reduced hospitalisation from alcohol related conditions Source: ScotPHO Health and Wellbeing Profile		2010 3 year average standardised measure 1,117 per 100,00 population	NHS
		HEAT target for access to assessment and treatment met	A minimum of 90% of clients will wait no longer than 5 weeks from referral received to appropriate drug or alcohol treatment that supports their recovery by March 2013.		ABC / NHS
CPP 14	<b>The places where we live, work and visit are well planned, safer and successful, meeting the needs of our communities.</b>	Increase the percentage of Unpaid Work Orders (UWOs) commenced within 7 working days to 85%.	85%	75%	ABC
		To increase the detection rate for crimes of violence (figure obtained from 5 year average between 2006 to 2011)	March 2013	88.1%	SP
		To reduce the number of incidents of complaints/disturbances involving youths (figure obtained from 5 year average between 2006 to 2011)	March 2013	1138	SP
		To reduce the number of annual fatal road traffic collisions (figure obtained from 5 year average between 2006 to 2011)	March 2013	10	SP
		To increase the number of speeding offences detected (figure obtained from 5 year average between 2006 to 2011)	March 2013	699	SP
		Increase the percentage of Community Payback Order (CPO) supervision cases seen without delay (5 days) to 85%.	85%		ABC
		Increase the percentage of Breach Applications Successfully Completed to 95%.	95%	90%	ABC
		Increase Homeless Priority Need Determinations to 90%.	90%	80%	ABC
		Increase the percentage of Positive Outcomes for Clients to 80%.	80%	80%	ABC
		Ensure four Community Safety Forum Meetings take place every quarter.	16		ABC
		Reduce time to obtain permanent housing for priority needs households to 37 weeks.	37 weeks	37 weeks	ABC
		Increase the number of people accessing housing advice and information to 588.	588	535	ABC
		Increase the percentage of anti-social cases resolved to 50%.	50%		ABC
		Reduce the incidences of accidental dwelling fires by 5% each year to 2020.	144	152	SF&R
		Provide better advice and information on preventing fires by increasing the number of Home Fire Safety Visits by 10% from 360.	10%	360	SF&R
		By working in partnership with local partners and businesses we will aim to provide 100% availability of Retained and Volunteer Duty Fire personnel.	100%	98.9%	SF&R

		Evidence of multi-agency interventions with vulnerable groups such as homeless people and accommodated children	3 new interventions or improved interventions in 2012-13		NHS
		NHS Equality and diversity processes (Planning for Fairness) involve Third Sector organisations/Patient & Public Fora	100% of completed assessments – March 2013		NHS
		75% of partners sign up to "See Me" pledge	75% of partners – March 2013		NHS
CPP 15	We work with our partners to tackle discrimination	Increase the number of Third Sector organisations supported to develop equal opportunities policies to 30.	30 by March 2013		TSP / AVA
		To reduce the number of Hate Crime incidents reported to Police (figure obtained from 5 year average between 2006 to 2011)	March 2013	49	SP
		To reduce the number of Domestic Abuse Incidents (figure obtained from 5 year average between 2006 to 2011)	March 2013	663	SP
		To increase the detection rate for Domestic Abuse crime (figure obtained from 5 year average between 2006 to 2011)	March 2013	76.1%	SP
		Participation of equality and diversity groups and individuals is recorded (No of groups. Gaps identified)			ABC
		Evidence of multi-agency interventions with vulnerable groups such as homeless people and accommodated children	3 new interventions or improved interventions in 2012-13		NHS
		NHS Equality and diversity processes (Planning for Fairness) involve Third Sector organisations/Patient & Public Fora	100% of completed assessments – March 2013		NHS
		75% of partners sign up to "See Me" pledge	75% of partners – March 2013		NHS
		(Number of) Third Sector organisations supported to develop equal opportunities policies			ABC/TSP
THIRD SECTOR AND COMMUNITIES					
CPP 16	Our Third Sector and Community Councils have access to information and support, including training opportunities	Action Plan to ensure that communities are able to maximise benefit from renewables	100% - April 2012		ABC
		Three procurement workshops delivered per year	March 2013		ABC/TSP
		Procurement needs analysis of Third Sector, and appropriate training delivered			ABC
		Step-by-step Guide to delivery of services by Social Enterprises produced			ABC
		Number of training courses/hours delivered to the Third Sector			ABC/TSP
		Levels bespoke training delivered to strengthen third sector (number organisations receiving)	600 – March 2013	400 (national)	TSP
		Use of resources designed and supplied through TSP to upskill and advise sector (number resources developed)	30 – march 2013	35 (national)	TSP
		Increase new applicants for Third Sector and Health Improvement grants	March 2013 100%		ABC/TSP

		Increase the number of organisations given funding advice to 100%.	100%		ABC/TSP
		Ensure at least 100 Third Sector organisations report that funding support provided by agencies was helpful in applying for funding.			ABC/TSP
		Ensure at least 100 Third Sector organisations report that the funding newsletter they receive is used to identify and apply for funding.			ABC/TSP
		Ensure at least 100 organisations per annum are using grantnet to access funding opportunities.	100%		ABC
		Increases sustainability through leveraged funding (number posts protected)	12 – March 2013	12 (local)	TSP
		Increase the number of voluntary organisations assisted to start up to 30.	30 – March 2013	34 (local)	TSP
		Improved levels of adherence to mandatory requirements – support through advice, services (number interventions)	80 – March 2013	95 (local)	TSP
		Volunteer awards delivered and attended by 100+ people from the Third Sector.	100%		AVA
		(Number of) people placed into volunteering/engaged in volunteering. These are split between unemployed, over 65s, people who declare a health issue and under 25s	1,400	1,100 (local)	TSP
		(number of) volunteer organisational opportunities – which gives picture of health of voluntary sector and number available options	800 – March 2013	500 (national)	TSP
		(number of) young people engaged with and completing awards for Millennium Volunteering (Saltire from March 2012)	250 – July 2012	350 (local)	TSP
		Third sector organisations accessed 6 number health improvement training courses	100%		NHS
		(number of) capacity building support sessions given to community groups			ABC/TSP
		A shared Third Sector database is developed			ABC
		Business skills workshops delivered in Argyll and Bute by Business Gateway are open to the Third Sector	100% availability		ABC
		(number of) social enterprises assisted to start up	20	20 (local)	TSP
		Increased number of social enterprise clients supported by Business Gateway	10% increase		ABC
		Business Gateway provides business planning support to Third Sector clients via Asset Transfer process	100% of those submitting applications who requested business plan support		ABC
CPP 17	Our partners and communities are able to be fully engaged in the way our services are delivered.	At least one Argyll and Bute Council asset is transferred to the third sector by March 2013.	March 2013		ABC
		Increase in attendance at Local Community Planning meetings by partners	March 2013		ABC
		(number of) community engagement resources and activities by partners recorded	March 2013		ABC



		Increased use of CPP Consultation Diary by partners	March 2013		ABC
		Seventeen Viewpoint events held throughout Argyll and Bute	March 2012		ABC
		(number of) People First events held	March 2013		TSP
		Increase in number of organisations participating in TSFs to 12%.	12% - March 2013		TSP
		Demonstrate Third Sector is working in partnership (achieve 40 actions)	40 actions	50 (national)	ABC/TSP
		Number of people attending public consultation Police and Community (PAC) meetings	March 2013	Baseline figure to be established by end of March 2012, thereafter increase to be achieved by timescale	SP
<b>CPP 18</b>	<b>We engage with our partners, our communities and our customers to deliver best value services</b>	Number of Police and Community (PAC) meetings held	March 2013	Baseline figure to be established by end of March 2012, thereafter increase to be achieved by timescale.	SP
		Maintain the high percentage of adults in Argyll and Bute who rate their neighbourhood as a good place to live	March 2013	Utilise the annual Strathclyde Police Public Consultation Questionnaire to show the 2010 figure of 95.9% is being maintained.	SP
		3 services make appropriate changes to their policy or procedures as a result of the ABLSI project by March 2012.	100% - March 2012		ABC
		(number) of groups supported by ABSEN Associates and sustain number of ABSEN Associates	March 2013		TSP
		Evaluation of mental health modernisation incorporates Third Sector organisations	March 2013		NHS
		Actions following review of multi-agency health improvement involves Third Sector	March 2013		NHS
		Communities are better engaged through increased involvement facilitated by AVA (discrete community engagement events)	60	80 (local)	TSP

ABC – Argyll and Bute Council

NHS – NHS Highland (Argyll and Bute CHP)

SP – Strathclyde Police

SF&R – Strathclyde Fire and Rescue

TSP – Third Sector Partnership (AVA, I&JCVS, ABSEN)

ADP – Alcohol and Drug Partnership

LBAG – Local Biodiversity Action Group

SEPA – Scottish Environmental Protection Agency

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**ARGYLL & BUTE COUNCIL****DEVELOPMENT& INFRASTRUCTURE****24<sup>th</sup> January 2012**

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**Draft Ferries Plan - Briefing Note**

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**1. Introduction**

- 1.1 The Scottish Ferries Review is now complete and the Scottish Government have published a Draft Ferries Plan (SDFP) which has been prepared following the 2010 public consultation exercise. The SDFP sets out the Scottish Government's proposals for the provision and support of Scotland's ferry services to 2022.
- 1.2 The Scottish Government are keen to seek opinion on the proposals set out in the SDFP and in particular on the options identified for local ferry services. As such, a consultation is now underway and the closing date for responses is 30<sup>th</sup> March 2012.

**2. Draft Plan Options****Funding and Procurement**

- 2.1 The following options are set out in the SDFP in relation to future funding and procurement of ferry services in Scotland:-
  - The Scottish Government will require to consider what services will be provided in the future to better understand the level of spending required over the period to 2022. The Final Ferries Plan will provide details of the level of investment required.
  - The Scottish Government will continue to work with CMAL to consider alternative financing options.
  - The Scottish Government will revisit in 2013, through CMAL, the future level of pier and harbour dues with the intention that the level of income generated wholly covers the cost of the ongoing maintenance and repair of their piers and harbours.
  - The Scottish Government will explore what would be involved if they, through CMAL, were to take responsibility for ports currently owned by Local Authorities.
  - The service specifications for the next Northern Isles and Clyde and Hebridean Ferry Services (CHFS) tenders will be less specific, only specifying what is deemed to be a minimum requirement. The final contracts will fully specify details of the agreed proposal.

**Fares**

- 2.2 The Scottish Government recognise that the current fares system is complicated and no longer fit for purpose and they should work towards achieving an overarching fares policy for ferry services. As such, the following options are set out within the SDFP:-
  - Replace the route-specific nature of fare-setting with one single overarching framework.
  - Roll-out RET across the network as the basis for single fares for passengers and cars.
  - Work with operators to better manage demand where necessary, consulting key stakeholders.

- Replace RET for commercial vehicles with pre RET discount schemes (2.5% - 15% based on turnover and proposed number of journeys). In the longer term develop an overarching freight fares policy.
- RET will replace multi-journey discount tickets.
- RET will be rolled out further during the term of this Parliament.
- A new system of annual fares reviews will be implemented in line with the cost of travel.
- In the current Northern Isles tender and the next CHFS tender, it will be a requirement for ferry operators to work with other transport providers to encourage integrated ticketing and better timetabling.

### **Route Proposals**

- 2.3 A needs based assessment was undertaken and an evidence based routes and services methodology was developed to determine a model ferry service for each community on the network. The Scottish Government have made a commitment to repeat the methodology in line with tendering timetables to ensure that the needs of communities are always reflected in their ferry services.
- 2.4 Claonaig to Lochranza
- It is proposed to upgrade the Ardrossan to Brodick service to a two-vessel operation with a more frequent shuttle service and extended operating hours and services from Claonaig would be reviewed following these changes.
- 2.5 Bute
- Extend the operating hours of the Colintraive to Rhubodach service to midnight as part of the next tender for the CHFS in 2013.
- 2.6 Cowal Peninsula and Dunoon
- The Scottish Government expressed their disappointment at not being able to continue a town centre to town centre vehicle and passenger service and they have set out their commitment to look at more options to improve the overall service and facilities.
- 2.7 Mull
- Upgrade the Craignure to Oban service to a two-vessel shuttle service and extend the operating hours.
  - Following the upgrade of the Craignure to Oban service review operations of the Fishnish to Lochaline service.
  - Replace the current passenger and vehicle service on Tobermory to Kilchoan with a passenger only service.
- 2.8 Iona
- Provide an additional 90 minutes of services in the evening, so the last service is around 8pm. An additional berthing facility could be provided to achieve this.
- 2.9 Lismore
- Replace the two existing services with a single passenger and vehicle shuttle service operating from Port Appin and Point from 7am to 10/11pm. It is anticipated that this could be achieved during the next CHFS contract (2013 – 2019).
- 2.10 Coll and Tiree
- Improve the winter service to Coll and Tiree that operates for at least six days per week. This could be achieved during the next CHFS contract and proposals to procure new vessels for other routes could provide opportunities for existing vessels to be made available to increase service provisions to Coll/Tiree.
- 2.11 Kerrera, Luing and Easdale Island
- Current services are fit for purpose and meet most of the communities needs.

2.12 Islay and Jura

- Offer residents of Jura no cost fares on the current service between Islay and Jura, when this journey is part of an onward journey to the mainland. These proposals would be implemented during the tender for the CHFS and in the meantime the Scottish Government will provide financial support for the summer-only service between Craighouse and Tayvallich. The financial support would cease following the 2013 CHFS tender.
- Run more services from Port Askaig and fewer from Port Ellen than was the case prior to the suspension of services from Port Ellen.

2.13 Colonsay

- An additional sailing day in the summer.
- At least one day per week where there is a return sailing between Colonsay and Oban.
- A commitment in the longer term to work towards more sailing days during the winter if (and when) other vessels are released during the next CHFS contract in 2013.

2.14 Gigha

- Construct a berthing facility at Ardminish which would enable the operating day to be extended.

2.15 Kintyre

- Retain the Kintyre to Portavadie service as is.
- Possibility of introducing a vehicle service between Campbeltown and Ayrshire via Arran.

2.16 Western Isles

- The principal route for Harris and Lewis is the Ullapool to Stornoway route. Tarbert to Uig is the secondary route. The principal route for the Uists and Benbecula is Lochmaddy to Uig. Lochboisdale to Oban is the secondary route. Barra has only one direct route to the mainland, Castlebay to Oban;
- There is a need for all principal and secondary routes to be retained because of the distance between the ports; the population around the secondary routes and the need to ensure adequate exit ports for resilience purposes;
- Barra is the only landmass in the Western Isles which does not currently receive a service that meets the community's needs in terms of service profile. (Their current winter service is 3 days per week and ideally this should be at least 5 days);
- The secondary route (Lochboisdale to Oban) for the Uists and Benbecula should also be retained for the reasons given above;
- The Scottish Government have considered options for improving the service to Barra. However, there are no viable cost effective options available without affecting the other Western Isles services. Within the Western Isles the Barra service will be given priority for funding in the future.

**3. Responsibility for Providing Ferry Services**

- 3.1 It is considered that there is currently no consistency in the provision of ferry services in Scotland. During the consultation exercise it was generally felt that the Scottish Government would be best placed to provide ferry services and Local Authorities and Regional Transport Partnerships should not be given overall responsibility for ferry service provision.
- 3.2 As such, the Scottish Government have expressed a willingness to take responsibility for all 'lifeline' ferry services and in Argyll and Bute this would include:-

- Jura – Islay
  - Seil – Easdale
  - Seil – Luing
  - Lismore Ferry service
- 3.3 Any transfer of responsibility would potentially require an adjustment to the local government block grant for ferry services currently provided to the Council to operate ferry services or a transfer of capital funding.
- 3.4 Other proposals set out regarding the responsibility for Ferry Services are as follows:-
- The Scottish Government will become responsible for ensuring the continuation of any lifeline ferry service currently provided by the private sector;
  - The Final Ferries Plan will represent the national framework for the provision of all subsidised ferry services in Scotland. It will however be up to those responsible for delivering these services to consider whether they wish to adopt this strategy;
  - The Final Ferries Plan will provide details of the good practice procurement guidance followed by Transport Scotland. The Scottish Government will provide advice to any provider of ferry services who wishes to discuss how ferry services are procured by Transport Scotland;
  - The requirement for a Scottish Ferries Regulator is under review and further details will be made available in the Final Ferries Plan.

#### **4. Accessibility**

- 4.1 The Scottish Governments proposals with regards to accessibility are set out below:
- In the next Northern Isles and CHFS tenders we will specify a number of requirements and also seek to encourage operators to adopt as many of the 'Accessibility' reports recommendations as possible. (This will include putting 'Accessibility Information System' in place);
  - The Scottish Government intend to set up an 'Accessibility Improvement Fund' and will develop this further for the Final Ferries Plan;
  - The Scottish Government will write to all Local Authorities, Independent Trust Ports and private owners of vessels and ports and harbour facilities to ensure they are aware of their obligations under the current legislation and encourage them to make progress, in terms of improving accessibility;
  - The Scottish Government will ensure the owners of all infrastructure (vessels, ports and harbours) used for subsidised ferry services continue to be aware of the need to make progress in improving accessibility.

#### **5. Environmental Issues**

- 5.1 A Strategic Environmental Assessment (SEA) was undertaken on the SDFP and this focused on options for reducing greenhouse gas emissions from ferries.
- 5.2 The rollout of RET is considered likely to increase emissions of greenhouse gases due to increased levels of vehicular traffic however, some of this could potentially be offset by introducing new, more fuel efficient vessels.
- 5.3 Other potential environmental impacts include:-
- Potential for increased collisions with marine mammals.
  - Potential increase in introduction of invasive species;
  - Increased erosion due to vessel wake – increased journeys and speeds.



- Decreased air quality at ports;
  - Increased risk of collision between vessels leading to detrimental effects on water quality;
  - Increased litter;
- 5.4 The Scottish Government intend to mitigate negative environmental effects over both the short and long term by introducing the requirement for better data collection and reporting which will be specified during the tender process and by introducing more fuel efficient vessels.
- 5.5 The Scottish Government will not however, impose emission reductions through reducing vessel speeds as the majority of those who responded to the initial consultation would not be supportive of such measures.

**6. Next Steps**

- 6.1 The deadline for responses to the Draft Ferries Plan is 30<sup>th</sup> March 2012. To meet this deadline it is considered that a draft response would require to be taken to the Executive Meeting on the 8<sup>th</sup> March for approval and papers for this meeting are required by the 14<sup>th</sup> February.
- 6.2 Argyll and Bute Community Councils have been contacted to provide responses that will be included in the Council response.
- 6.3 There is also the need to align the Council response with HITRANS response where appropriate – HITRANS workshop on 2<sup>nd</sup> February followed by Board meeting on 3<sup>rd</sup> February will discuss the Review and its response.

For further information and clarification contact Moya Ingram, Strategic Transportation Manager, Manse Brae 01546 604190 or Jonathan Welch, Transport Planner, Manse Brae 01546 604329.

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**Argyll and Bute Community Planning Partnership****Management Committee**  
**Date: 1 February 2012**

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**Title: Update Report on Local Area Community Planning Groups**

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**1. SUMMARY**

- 1.1** This report provides an update of the progress made by the Local Area Community Planning Groups in becoming key partnership groups for local areas to plan and monitor aims and objectives and delivery of services within local communities.

**2. RECOMMENDATIONS**

- 2.1** To note the progress which the Local Area Community Planning Groups are making.
- 2.2** To note the concerns expressed by the Oban, Lorn and the Isles LACPG following low attendance by partners at their most recent meeting.

**3. BACKGROUND**

- 3.1** Progress continues to be made to develop structures, processes and levels of understanding around the LACPG's. The production of individual action plans for each LACPG (following on from the self assessment exercise) should assist with this understanding and it is anticipated that these plans will be presented at the March round of meetings.
- 3.2** Partnership linkages continue to be monitored by the LACPGs to ensure information sharing is both current and relevant. This process will also inform identification of localised key partnerships who will be asked to submit performance information to the Local Community Planning Groups by way of Exception and Highlight reporting.
- 3.3** Scorecards and the LACPG plans were discussed at each of the January meetings. Although it was anticipated that these would be signed off at this meeting, due to the November meetings primarily focussing on the budget consultation, completion of this piece of work has slipped.
- 3.4** The January LACPGs also had opportunity to consider the joint SOA and Corporate Plan in order that any comments they wished to raise could be considered by this Committee.

- 3.5** Specific items considered by the local meetings in January included information on the recently established Short Life Working Group for Community Councils (Bute and Cowal), partnership working in view of the recent power disruptions (Mid Argyll, Kintyre and the Islands), details of the winter festival and winter maintenance arrangements (Oban, Lorn and the Isles), and presentations by Loch Lomond and the National Park and AVA (Helensburgh & Lomond).

#### **4. CONCLUSION**

- 4.1** On the whole the Local Area Community Planning Groups continue to make good progress in developing their role in Community Engagement although there were concerns expressed by the OLI LACPG about the lack of partners at their January meeting which it was agreed would be drawn to the attention of the Management Committee. There have been similar concerns raised by other Local Area Community Planning Groups, in recent times and non attendance particularly by core partners may undermine the progress made recently in developing the agenda management for area meetings.

For further information contact: Melissa Stewart, Area Governance Officer,  
Customer Services

Telephone 01546 604331

## Proposal for a Co Production Conference February 2012

### Partners

A number of organizations have been involved in community capacity building in Cowal and have been meeting together to share experiences and learning. They are:

	<u>Initiative</u>
Scottish Disability Equality Forum	ABC Local Housing Strategy Co production pilot
Cowal Locality Public Partnership Forum & Cowal Community Care Forum & Scottish Health Council	NHS Palliative Care and Out of Hours Reviews
Community Learning and Regeneration	ABC 'Better Community Engagement Resources' & community events – Viewpoint, Forward Together

### Good Practice and new initiatives

We are aware of examples of good practice that we have been engaged in as above, and also other initiatives eg "Making it Better" Children and Families Review, Nursery Cryhymes" DGS drugs/alcohol film. Also, Argyll Voluntary Action have recently acquired resources to work on capacity building through their 'Involving to Devolving' project.

### Learning together

We are keen that the learning from the collaborative work with Statutory agencies is captured, consolidated and passed on to others in Cowal and beyond.

### What we would like to do

The Scottish Disability Equality Forum would like to hold a co production conference as the last part of the Co production pilot that produced the Local Housing Strategy. We would like this to be a partnership, co produced event and to be based in Community Planning.

### Aims

1. To engage the Cowal community in community planning
2. To highlight the potential of co-production as a means to engage and involve
3. To use the event to co-produce the engagement and involvement strategy for community planning
4. To ensure we can learn together, develop our knowledge and disseminate it through community planning at local and strategic level.
5. To develop an ongoing working relationship between the partners listed above and CPP to create a continuing body of work to foster the spread of coproduction models

### Outcomes

1. Co production is understood better
2. The pilots and good practice have been learned from and passed on
3. Resources, and methods become better known, and skills can be developed and spread across CP Partners
4. Partners are motivated to develop their community engagement practice together
5. An engagement and involvement strategy is developed

## Proposal for a Co Production Conference February 2012

### Costs

**Contribution from Community Planning Partnership of; 400 GBP**

### Costs Breakdown

#### In kind

- Development time from: SDEF, CCCF, SHC, CLR  
( working with partners, disabled people and public representatives to plan the conference, plan format and materials, publicity etc )
- Facilitation at the conference from SDEF, CCCF, SHC
- Venue from CPP

#### Money

(catering, materials, travel, care costs for participants, support costs for participants\_)

- |  |       |
|--|-------|
| • LHS Co Production pilot funding for conference costs     | 1,000 |
| • Community Planning Partners funding for conference costs | 400   |

Please contact

Lorna Ahlquist Cowal Community Care Forum

[lornaahl@aol.com](mailto:lornaahl@aol.com)

07585707753

01369 830 877

## Co Production

“Delivering public services in an equal and reciprocal relationship between professionals, people using services, their families and their neighbours.

Where activities are co-produced in this way, both services and neighbourhoods become far more effective agents of change.”

NEW ECONOMICS FOUNDATION



## Proposal for a Co Production Conference February 2012

“Making it Better” Children and Families Review

Local Housing Strategy Co production pilot

Public involvement in NHS Better Health Better Value Better Care reviews

Better Community Engagement Resources

“Nusery Cryhymes” DGS drugs/alcohol film



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Education Scotland, The Optima, 58 Robertson Street, Glasgow G2 8DU



t: 0141 282 5028  
Textphone – 01506 600236<sup>1</sup>

f: 0141 282 5040

e: [anne.jardine@educationscotland.gov.uk](mailto:anne.jardine@educationscotland.gov.uk)

19 December 2011

To: Chief Executives of all Local Authorities

Cc: Community Learning and Development Managers  
Community Planning Lead Officers

Dear Colleague,

### **Scottish Government Community Learning and Development (CLD) Strategy**

The Scottish Government announced in the post-16 education pre-legislative paper *Putting Learners at the Centre* that it will work with local authorities, the Third Sector and others to develop a strategy for community learning and development (CLD). Education Scotland has taken on the role of promoting a discussion to inform this strategy. The Scottish Government expects to publish the strategy in May, and recognises the significant role CLD can play across a wide range of national outcomes.

As you know, the Scottish Government's existing framework for CLD, *Working and Learning Together to Build Stronger Communities (2004)*, was issued as guidance to Community Planning Partnerships (CPPs) and, given the cross-cutting role of CLD in relation to a range of key policies and outcomes, we expect the new strategy to call on CPPs to take on a similarly central role.

We have arranged 4 regionally-based events which will play a key part in informing the strategy and we are asking Community Planning Partnerships to organise representation at these events. The dates and locations for the events, which will run from approximately 10 a.m. to 4 p.m., are as follows:

- 30 January 2012 – Edinburgh
- 8 February 2012 – Inverness
- 9 February 2012 – Glasgow
- 20 February 2012 – Perth

We are inviting your CPP to nominate up to **six** representatives to attend (either all at one location or divided between several).

We ask you to consider the range of partners who will have an important contribution to make to this discussion. In addition to council services with specific responsibilities for CLD (including adult learning, youth work and community capacity building), others who already have a key role in CLD include: schools; other council services; a range of third sector organisations; colleges; NHS staff including those with roles focused on health improvement; and, notably, community organisations involving people of all ages. We would be very grateful if you can arrange representation that best reflects your own particular ambitions for CLD within that context.

This letter is being copied to the manager with responsibility for CLD in your local authority, who may be best placed to identify and make contact with the appropriate representatives from partners active in CLD, and also to the officer with lead responsibility for Community Planning.

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<sup>1</sup> This is a service for deaf users. Please do not use this number for voice calls as this will not connect.

Page 2

19 December 2011

Further information about the events will follow in January. In the meantime please use the form attached to book places at the events. Please complete and return the attached booking form by **20 January 2012** to Joan Reilly ([joan.reilly@educationscotland.gov.uk](mailto:joan.reilly@educationscotland.gov.uk)) 0141 282 5015.

If you have any questions regarding this letter please contact Colin Ross by email [colin.ross@educationscotland.gov.uk](mailto:colin.ross@educationscotland.gov.uk) or telephone 0141 282 5252.

There will of course also be an opportunity to provide a written response to the issues for discussion.

The CLD Strategy is an important opportunity to drive forward essential aspects of key agendas including Curriculum for Excellence, the Literacy Action Plan, 16+ Learning Choices, regeneration and community empowerment. The Scottish Government also sees the discussion as a way of developing our shared thinking on key issues including post-16 education, college regionalisation and the Community Empowerment and Renewal Bill.

We look forward to working with your Community Planning Partnership to take this discussion forward and ensure that the strategy for CLD plays a key part in delivering positive outcomes for our communities.

Yours sincerely,

A handwritten signature in blue ink that reads "Anne Jardine". The signature is written in a cursive style with a small dot above the 'i' in Jardine.

**Anne Jardine**  
**Director of Learning and Community**  
**Enc Booking Form**

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<sup>1</sup> This is a service for deaf users. Please do not use this number for voice calls as this will not connect.

**Booking Form****Scottish Government Community Learning and Development (CLD) Strategy Events**

Please **tick** the event the delegate will be attending and return **by 20 January 2012** to Joan Reilly (joan.reilly@educationscotland.gov.uk)

Name	30 January 2012 Edinburgh	8 February 2012 Inverness	9 February 2012 Glasgow	20 February 2012 Perth	Email Address	Phone Number	Dietary Requirements
1.							
2.							
3.							
4.							
5.							
6.							

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<sup>1</sup> This is a service for deaf users. Please do not use this number for voice calls as this will not connect.

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ARGYLL AND BUTE COMMUNITY PLANNING PARTNERSHIP PROGRAMME OF MEETINGS 2012												
COMMUNITY PLANNING PARTNERSHIP	JAN	FEB	MARCH	APRIL	MAY	JUNE	JULY	AUG	SEPT	OCT	NOV	DEC
Management Committee		1	21		16			22		10		12
Full Partnership		15				20					28	
Executive Sub-Group												
<b>LOCAL AREA COMMUNITY PLANNING GROUPS</b>												
Mid-Argyll, Kintyre and the Islands	11	1 (S)			2 (P)				5		7	
Bute and Cowal	10		6			5			4		6	
Helensburgh and Lomond	17		20		15				18		20	
Oban, Lorn and the Isles	11		14		9 (P)				12 (P)		14 (P)	
<b>THEMATIC GROUPS</b>												
Environment		23										
Economy		29										
Social Affairs		13										
Third Sector and Communities Sub-Group		21			1 (P)			16 (P)			15 (P)	
<b>CHP</b>			7	25				29		31		19

Thematic Group meetings for the remainder of the year have yet to be set due to elections in May

P = Proposed Date

S = Special Meet

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# PROGRAMME OF MEETINGS – 2012 / 2013

	2012												2013			
Committee	Jan	Feb	March	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	March	April
<b>Council</b>	<i>Thurs 19</i>	<i>Thurs 16 Budget</i>	<i>Thurs 15</i>	<i>Thurs 26</i>	<i>Thurs 10</i>	<i>Thurs 28</i>		<i>Thurs 23</i>		<i>Thurs 4</i>	<i>Thurs 29</i>		<i>Thurs 17</i>	<i>Thurs 14 Budget</i>	<i>Thurs 14</i>	<i>Thurs 25</i>
<b>Executive Committee</b>		<i>Thurs 2 Budget</i>	<i>Thurs 8</i>	<i>Thurs 19</i>		<i>Thurs 14</i>		<i>Thurs 16</i>	<i>Thurs 27</i>		<i>Thurs 8</i>	<i>Thurs 13</i>	<i>Thurs 31 Budget</i>		<i>Thurs 7</i>	<i>Thurs 18</i>
<b>Planning, Protective Services &amp; Licensing #</b>	<i>Wed 18</i>	<i>Wed 22</i>	<i>Wed 21</i>	<i>Wed 18</i>	<i>Wed 30</i>	<i>Wed 27</i>		<i>Wed 15</i>	<i>Wed 19</i>	<i>Wed 17</i>	<i>Wed 21</i>	<i>Wed 19</i>	<i>Wed 16</i>	<i>Wed 20</i>	<i>Wed 20</i>	<i>Wed 17</i>
<b>Audit Committee</b>			<i>Fri 16</i>			<i>Fri 29</i>			<i>Fri 21</i>			<i>Fri 7</i>			<i>Fri 15</i>	
<b>Helensburgh &amp; Lomond Area Committee/Local Area Community Planning Group</b>	<i>Tues 17</i>	<i>Tues 21</i>	<i>Tues 20</i>	<i>Tues 17</i>	<i>Tues 15</i>	<i>Tues 19</i>		<i>Tues 21</i>	<i>Tues 18</i>	<i>Tues 16</i>	<i>Tues 20</i>	<i>Tues 18</i>	<i>Tues 15</i>	<i>Tues 19</i>	<i>Tues 19</i>	<i>Tues 16</i>
<b>Bute and Cowal Area Committee/Local Area Community Planning Groups</b>	<i>Tues 10</i>	<i>Tues 7</i>	<i>Tues 6</i>	<i>Tues 3</i>	<i>Tues 1</i>	<i>Tues 5</i>		<i>Tues 7</i>	<i>Tues 4</i>	<i>Tues 2</i>	<i>Tues 6</i>	<i>Tues 4</i>	<i>Tues 1</i>	<i>Tues 5</i>	<i>Tues 5</i>	<i>Tues 2</i>
<b>Mid Argyll, Kintyre &amp; the Islands Area Committee/Local Area Community Planning Group</b>	<i>Wed 4</i>	<i>Wed 8</i>	<i>Wed 7</i>	<i>Wed 4</i>	<i>Wed 2</i>	<i>Wed 6</i>		<i>Wed 8</i>	<i>Wed 5</i>	<i>Wed 3</i>	<i>Wed 7</i>	<i>Wed 5</i>	<i>Wed 2</i>	<i>Wed 6</i>	<i>Wed 6</i>	<i>Wed 3</i>
<b>Oban, Lorn &amp; the Isles Area Committee/Local Area Community Planning Group</b>	<i>Wed 11</i>	<i>Wed 15</i>	<i>Wed 14</i>	<i>Wed 11</i>	<i>Wed 9</i>	<i>Wed 13</i>		<i>Wed 15</i>	<i>Wed 12</i>	<i>Wed 10</i>	<i>Wed 14</i>	<i>Wed 12</i>	<i>Wed 9</i>	<i>Wed 13</i>	<i>Wed 13</i>	<i>Wed 10</i>
<b>PPG Environment/CPP Thematic Group</b>		<i>Thurs 23</i>			<i>Thurs 24</i>			<i>Thurs 30</i>			<i>Thurs 22</i>			<i>Thurs 28</i>		
<b>PPG Economy/CPP Thematic Group</b>		<i>Wed 29</i>			<i>Wed 23</i>			<i>Wed 29</i>			<i>Tues 27</i>			<i>Wed 27</i>		
<b>PPG Social Affairs/CPP Thematic Group</b>		<i>Mon 13</i>			<i>Mon 14</i>			<i>Mon 13</i>			<i>Mon 12</i>			<i>Mon 11</i>		
<b>PPG Org Dev</b>			<i>Wed 28</i>		<i>Wed 16</i>				<i>Wed 26</i>			<i>Thur 27</i>			<i>Wed 27</i>	
<b>Community Planning Partnership</b>		<i>Wed 15</i>				<i>Wed 20</i>					<i>Wed 28</i>					
<b>Community Planning Management Committee</b>		<i>Wed 1</i>	<i>Wed 21</i>		<i>Wed 16</i>			<i>Wed 22</i>		<i>Wed 10</i>		<i>Wed 12</i>				

#Will only meet if there is business for consideration

**Dates in bold are Area Committee Days**

**Shaded dates are dates agreed previously at council November 2010**

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